

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Monday, 8 May 2023 4:30 pm
To: Jenny Lew; claimsdept@sg.cntaiping.com
Cc: Admin A
Subject: RE: HIRE AGREEMENT/ DL & NRIC {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT
Attachments: Driver's IC & DL.pdf

Dear Jenny,

We refer to your email below.

Please find enclosed herewith a copy of OID's NRIC & DL. We shall proceed to offer TP WS with your approval.

Thank you

With warmest regards,
Ezlyna

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, May 3, 2023 11:58 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: HIRE AGREEMENT/ DL & NRIC {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT
Importance: High

Hi Ezlyna,

Pls assist to get the DL & NRIC for the driver before proceed to offer.

1. Cost of Repair	\$ 1,728.00 (w/GST) L/Sum
2. Loss of Rental (3 days x \$180)	\$ 417.30 (3 days x \$130 w/GST)
3. Medical Expenses	\$ 426.01
4. Transport Allowances	\$ 39.43
5. LTA Search fee	\$ 7.45
Total	<u>\$2,618.19</u>

Surveyor recommended 3 days for repair.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Wednesday, May 3, 2023 10:25 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:HIRE AGREEMENT/ DL & NRIC {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT

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Dear Jenny,

We refer to the above matter and your email below.

Pls find enclosed herewith a copy of : -1) Rental Agreement, 2) DL & NRIC provided by insured. Thank you.

With warmest regards,
Ezlyna

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Saturday, April 15, 2023 4:42 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT

Importance: High

Hi Ezlyna,

We have given instruction to assist to request the copy of the rental agreement, driving license and the NRIC.

Please forward us with the copies of the above before we revert on the mandate.

Thank you.

Regards,

Jenny Lew

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Friday, April 14, 2023 5:35 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT

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Your ref: SNM22D208249/C02/GBD8733X/LEWLC

LKK ref : CC6/CTI22011593/pa3

Dear Jenny,

ACCIDENT INVOLVING GBD8733X (CHINA TAIPING) AND SMD8056L (TP) ON 13/11/2022

We refer to the above matter.

It is a chain collision total 3 vehicles under BOLA 28, OI was in the middle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Automotive Repair Centre Pte Ltd" at \$2,618.19 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,478.04	\$ 1,728.00 (w/GST) L/Sum
2. Loss of Rental (3 days x \$180)	\$ 577.80	\$ 417.30 (3 days x \$130 w/GST)
3. Medical Expenses	\$ 426.01	\$ 426.01
4. Transport Allowances	\$ 39.43	\$ 39.43
5. LTA Search fee	\$ 7.45	\$ 7.45
Total	\$3,528.73	<u>\$2,618.19</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, November 18, 2022 3:12 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **conduct LKK AUTO, D.S. SMD8056L** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, November 17, 2022 7:24 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD8733X (OI : CTI - TBA) and SMD8056L (TP : LKK REF - CC6/CTI22011593/pa3) on 13/11/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)