

**From:** Meikwan@Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Date:** Meikwan@Fri, 18 Nov 2022 16:00 +0800  
**To:** Meikwan@Meikwan@lkkauto.com <Meikwan@lkkauto.com>;  
Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Meikwan@Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI  
<claimsdept@sg.cntaiping.com>  
**Subject:** Meikwan@RE: OUR REF: SNM22D208249/C02/GBD8733X/LEWLC  
& YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022  
-TPP DIRECT SETTLEMENT  
**Attachments:** Meikwan@1 (Access the files in Attachments panel)

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Pls request for the copy of hirer agreement, OID' driving license & NRIC.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 18 November 2022 3:12 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Meikwan@lkkauto.com  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** OUR REF: SNM22D208249/C02/GBD8733X/LEWLC & YOUR REF: CC6/CTI22011593/pa3, SMD8056L, D.O.A.13/11/2022 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **conduct LKK AUTO, D.S. SMD8056L** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, November 17, 2022 7:24 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBD8733X (OI : CTI - TBA) and SMD8056L (TP : LKK REF - CC6/CTI22011593/pa3) on 13/11/2022

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unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)