

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 27 March 2023 8:57 AM
To: Motor Claims (Allianz Insurance Singapore); chan pick yuen; Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: SML496K & SNH3948M DOA 13.11.2022 *** LKK REF: CC4/AIS22011592/Apa3
Attachments: LTA FEE.pdf; RENTAL BILL.pdf; LOA.pdf; INVOICE.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Sunday, March 26, 2023 3:53 PM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>; chan pick yuen <chris_chanbebe@hotmail.com>
Subject: FW: SML496K & SNH3948M DOA 13.11.2022

Internal

Dear LKK

For your necessary action

Thanks

Shanti

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, March 14, 2023 12:07 PM
To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] SML496K & SNH3948M DOA 13.11.2022

Dear Sir / Mdm ,

Enclosed is the LOA , invoice ,LTA fee
As request following :

1) RC	\$ 16,000.00 (as agreed)
2) loss of Rental PRI	\$ 2,970.00 (\$110 x 27 DAYS - 20 days recommend + 1 day + 3 days weekend =24 DAYS)
3) Ita fee	\$7.45

@ 100% (3 CARS CHAIN COLLISION)

TOTAL \$18,977.45-

Please let us have your settlement soon . Thanks

Best Regards

Chris Chan

SIN FATT DIESEL MOTOR

HP: 92712214

LETTER OF AUTHORISATION

SIN FATT DIESEL MOTOR
BLOCK 3020A UBI
ROAD 1 # 01-33
05-441 SINGAPORE 408714

Dear Sir,

Accident on 13/11/22 @ 12:36hr S
Involving Vehicle Nos SML 496K & SNH 3948M
Along P.I.E (S) Twd S Twa S

I /We the registered owner /driver of vehicle registration no: SM L 496K
have involved in the above accident.
I/We hereby authorize M/S SIN FATT DIESEL MOTOR to commence repairs of the said vehicle
forthwith.

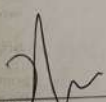
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our
solicitors _____ to act on my/our behalf in respect of the above
matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay
the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and
client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in
relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.
Thank you.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name: Vanessa Christina Toh

NRIC No: SVXY 3902 C

Date: 17/11/2022

SIN FATT DIESEL MOTOR

Blk 3020A #01-33 Ubi Road 1 Singapore 408714

Business Reg.No: 377435/00K

INVOICE

VANESSA CHRISTINA TOH

Blk 3020A #01-33

Ubi Road 1

Singapore 408714

Date: 13rd MARCH 23

Accident date: 13rd NOV 2022

Final Bill For Vehicle No: SML496K KIA CERATO 1.6A

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD	\$16,000.00
Total	\$16,000.00

S/ DLRS : SIXTEEN THOUSAND ONLY



WIN WIN RENT-A-CAR PTE LTD

Invoice

SML496K
VANNESSA CHRISTINA TOH

Invoice No : WPLIN0006885
Invoice Date : 15/12/2022
Due Date : 15/12/2022
VHA No : 7605
Referral ID : S136

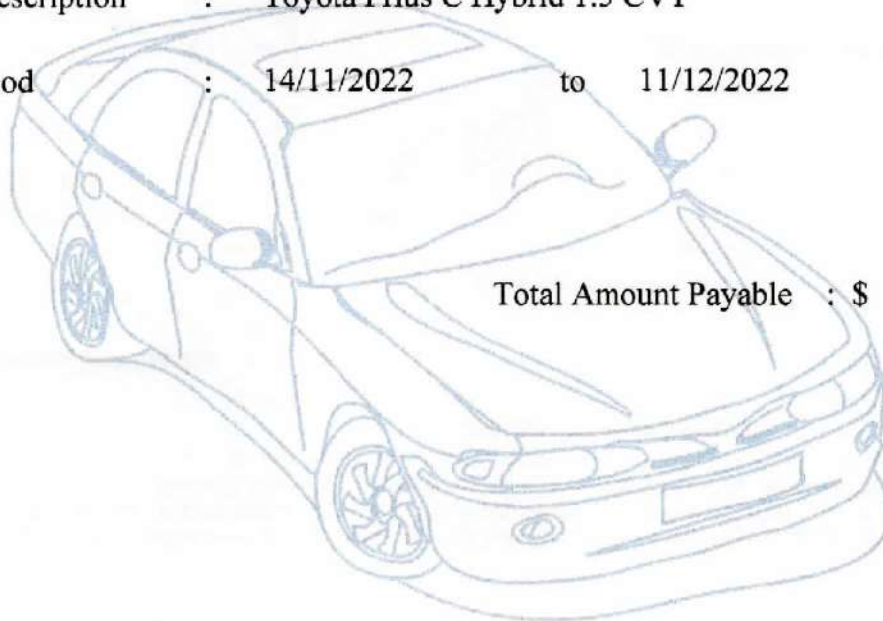
Description :	Amount
Rental for 27 Day/s @ \$110 per Day \$	2,970.00

Vehicle No : SMC4657J

Vehicle Description : Toyota Prius C Hybrid 1.5 CVT

Rental Period : 14/11/2022 to 11/12/2022

Total Amount Payable : \$ 2,970.00



WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: 7605

Invoice No: WPLIN 6885

Hirer's Vehicle No: SML496K

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) VANNESSA CHRISTINA TOH

NRIC / FIN No: S7313902C

Address (Res): BLK 115 PASIR RIS ST 11
#03-559 S (510115)

Name & Address of Employer:

Occupation: Driving Exp:

Singapore Driving Licence No:

Issue Date: 20/6/03 Date of Birth: 21/19/4/73

Tel: (O) (R) HP:

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C)

NRIC / FIN No:

Address (Res):

Occupation: Driving Exp:

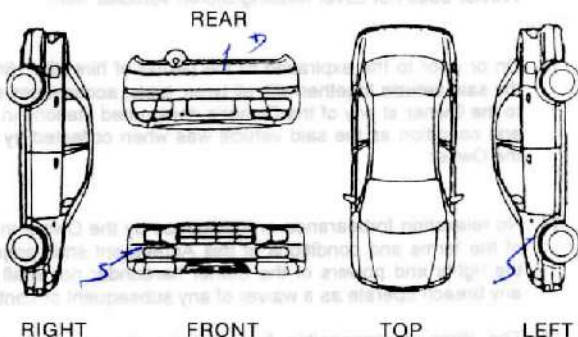
Singapore Driving Licence No:

Issue Date: Date of Birth:

Tel: (O) (R): H/P:

VEHICLE CHECK LIST

INDICATE:
D - DENTS
S - SCRATCHES
A - ACCIDENTS



MISSING / FAULTY ACCESSORIES / PARTS

REMARKS:

Vehicle No: 3MC 4657J Replace Veh No:

Mileage Out: 78749 Mileage Out:

Make & Model: TOYOTA PRIUSC Auto/Manual

Out : Date 14/11/22 Time: 1245

HIRE / PERIOD EXPIRY Time:

NON-WAIVER EXCESS=\$ 2000/-

CHARGES

Daily 27 @\$ 110 per day \$2970 -

Weekly @\$ per week

Monthly @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out E 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
11/12	1400	81003			

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Nov 2022 / 09:28:35
Receipt Date/Time : 15 Nov 2022 / 09:28:34

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221115-000601

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNH3948M				
As at 13 Nov 2022/12:36:00				
Insurance Co: LIBERTY INS P L				
1	Insurance Enquiry - SNH3948M			
	Enquiry Fee	7.00	0.49	7.49
	20221115092710374182			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20221115092729131	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 29 May 2023 8:58 AM
To: MAYFAIRCARRENTAL@GMAIL.COM
Subject: ACCIDENT INVOLVING SNH3948M / SML496K/ OTHERS ALONG PIE TWDS TUAS AFTER EXIT 20A ON 13/11/2022

MAYFAIR CAR RENTAL PTE LTD
DRIVER: TEO MENG HOCK

[Email only]

Dear Sirs,

OUR REF : CC4/AIS22011592/Apa3
YOUR REF : SNH3948M

ACCIDENT INVOLVING SNH3948M / SML496K/ OTHERS ALONG PIE TWDS TUAS AFTER EXIT 20A ON 13/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from SML496K against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)


Re: SML496K & SNH3948M DOA 13.11.2022 *** LKK REF: CC4/AIS22011592/Apa3

chan pick yuen <chris_chanbebe@hotmail.com>

Tue 1/8/2023 10:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

 1 attachments (156 KB)

7E11E7DF-D4EB-4CB2-9E42-0E7284AE0106.jpeg;

Dear Sir/ Mdm ,

Enclosed is the bank detail . Please let us have your payment in next 14 days . Thanks

Best Regards

Chris Chan

Sin Fatt Diesel Motor

Hp:92712214

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 1, 2023 10:33:25 AM

To: chan pick yuen <chris_chanbebe@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: RE: SML496K & SNH3948M DOA 13.11.2022 *** LKK REF: CC4/AIS22011592/Apa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$18,200.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **13 NOV 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

ID Number: _____ *Mobile Number: _____

*Email Address: sinfattdieselmotor@gmail.com**Section 2: Payment Instruction**Account Holder Name: SIN FATT DIESEL MOTORBank Name: UNITED OVERSEAS BANK

Bank Code

7	3	7	5
---	---	---	---

Branch Code

0	6	3
---	---	---

Bank Account No

9	1	4	3	4	3	7	6	4	3			
---	---	---	---	---	---	---	---	---	---	--	--	--

Print Received Message

This mail is associated with :

***SML496K (2022 22008150)**
[SNH3948M]

TP

VANESSA CHRISTINA TOH

Nov 13 2022 12:00PM

[MAYFAIR CAR RENTAL PTE LTD]

Sin Fatt Diesel Motor

From Allianz Insurance Singapore Pte. Ltd (HQ) (AIS_MAIL), sent on 26/07/2023 15:05 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$18407.45) - SML496K - Claim Handler: Steve Lim

Approved:18407.45.