## Meng Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Tuesday, 15 November 2022 1:03 PM

**To:** assignments; SUR

Subject: RE: OUR REF: SNM22D205162/C02/SMH9993D/THAMY/LEEPG & YOUR REF: AW1-

scv-ins-E21-117939-22(js) SMG9854C, TPP LOD ACKNOWLEDGEMENT

Attachments: Survey bill and survey report.pdf; bill - 2022-11-15T130226.308.pdf; bill -

2022-11-15T130228.337.pdf

Hi Sir/Madam

Attached OI& TP SAS & TP survey report.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Cecilia Lee

Sent: Tuesday, 15 November 2022 12:53 pm

To: 'Sally' <sallychong@visionlawllc.com>; assignments@lkkauto.com; sur@lkkauto.com

Cc: 'Judy Soh' <judysoh@visionlawllc.com>

Subject: RE: OUR REF: SNM22D205162/C02/SMH9993D/THAMY/LEEPG & YOUR REF: AW1-scv-ins-E21-117939-22(js)

SMG9854C, TPP LOD ACKNOWLEDGEMENT

### Without Prejudice Save as to Cost

Dear Ms Sally

Our earlier conversation refers. Due to the huge repair cost involved, we would like to conduct re-inspection on your client's vehicle.

Please let us know the available date, time and location (Monday -Friday – within working hours) for re-inspection. .

Please hold hands while we wait for your reply.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct re-inspection on third party vehicle SMG9854C.

Workshop: E M SOLUTION PTE LTD

Address: 160 Sin Ming Drive #03-18/19 Sin Ming Autocity, Singapore 575722

Tel: 64560226

Thank you.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Claims Dept of CTI

Sent: Thursday, 8 September 2022 4:54 pm

To: 'Judy Soh' < judysoh@visionlawllc.com >; Pauline Tham < pauline.tham@sg.cntaiping.com >

Cc: 'Sally' < sallychong@visionlawllc.com>

Subject: OUR REF: SNM22D205162/C02/SMH9993D/THAMY & YOUR REF: AW1-scv-ins-E21-117939-22(js)

SMG9854C, TPP LOD ACKNOWLEDGEMENT

# WITHOUT PREJUDICE via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 24<sup>th</sup> August 2022 with enclosures on 24<sup>th</sup> August 2022.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge or **6389 6116** should you require our assistance or clarification.

#### \*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Judy Soh < judysoh@visionlawllc.com > Sent: Wednesday, August 24, 2022 6:37 PM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Cc: 'Sally' <sallychong@visionlawllc.com>

Subject: RE: LOD (PD) - Our ref: AW1-scv-ins-E21-117939-22(js) Your ref: SMH 9993D

Importance: High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: AW1-scv-ins-E21-117939-22(js) (sallychong@visionlawllc.com)

Your Ref : 5MH 9993D

24 August 2022

## WITHOUT PREJUDICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD BY EMAIL

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

SOH MIAO HUI BY POST 4 Choa Chu Kang Grove #14-07 Singapore 688239

Dear Sirs

CLAIMANT: KOH PEI GUAN MELVIN

ACCIDENT INVOLVING SMG 9854C ( $3^{RD}$ ), SMH 9993D ( $4^{TH}$ ), SMP 9682B ( $5^{TH}$ ), SHB 3323T ( $6^{TH}$ ), SGA 1808S ( $1^{ST}$ ) & SMP 5118Z ( $2^{ND}$ ) ON 25 JULY 2022 ALONG PIE BEFORE EUNOS EXIT TOWARDS CHANGI AT ABOUT 07:45 HRS

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 25 JULY 2022 ALONG PIE BEFORE EUNOS EXIT TOWARDS CHANGI AT ABOUT 07:45 HRS involving our client's vehicle registration number SMG 9854C and vehicle registration number SMH 9993D which was driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

- 1. Cost of Repair \$ 32,314.00
- 2. Rental fee (21 days  $\times$  \$110 per day) + 7% GST (in view of PRI) \$ 2,471.70
- 3. Survey fees \$ 1,839.00
- 4. Towing charges \$ 70.00
- 5. GIA & LTA search / report fees \$ 79.45
- 6. Costs Contribution (\$1,500 + 7% GST) \$ 1,605.00
- 7. Photocopy, facsimile and other incidentals (\$100 + 7% GST) \$ 107.00

\$ 38,486.15

We enclose a copy of each of the following documents for your consideration:-

- (a) GIA reports lodged by the drivers of SMG 9854C, SMH 9993D and SHB 3323T;
- (b) LTA search and LTA invoice receipt;
- (c) Repair invoice from E M Solution Pte Ltd;
- (d) Towing invoice from Meng Recovery Services;
- (e) Rental invoice and rental agreement from Unique Tourist Service (Pte) Ltd;
- (f) Survey invoice and survey report from Constant Appraiser Services;
- (g) 314 copies of photographs depicting the damages to motor vehicle SMG 9854C.

We hereby give you notice of our client's claim, please revert if you request re-inspection within 14 days of this letter. We have notified you on 26 July 2022 and given you the pre-repair inspection notice.

The demand herein is in respect of our client's claim for damages pertaining to her motor vehicle and any settlement following or subsequent to this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to her personal injuries. As our client's injury has not stabilised, we are now filing our client's damages pertaining to her motor vehicle only and shall forward her claim for damages and consequential loss in relation to her personal injuries later.

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all the enclosed documents to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Please also note that if you have a counterclaim against our client arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Thank you.

Judy Soh

(Secretary) VISION LAW LLC 133 NEW BRIDGE ROAD. #18-01/02, CHINATOWN POINT, SINGAPORE 059413

TEL.: 6534-2811 (ext 119)

FAX: 6535-6802

**VISION LAW LLC Advocates & Solicitors** (Incorporated with limited liability) Unique Entity No. 200721148H

Address: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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