

Rajes (LKK Auto)

From: Veron Chen (LKKAuto)
Sent: Friday, 11 November 2022 9:41 AM
To: OH Vale; Celine Fong (LKKAuto); assignments
Subject: RE: <S1M03N56>_<VO>_[TP REF:SMS575D]_Accident Involving <SH7265P & SMS575D >_along_<Tavistock Ave & Serangoon Garden Way> on <27-11-2021 80.03>_Our Ref: CL/211136/T/HL

Dear Vale,

Thank you for the email.

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OH Vale <vale.oh@axa.com.sg>
Sent: Friday, 11 November 2022 9:33 AM
To: Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: <S1M03N56>_<VO>_[TP REF:SMS575D]_Accident Involving <SH7265P & SMS575D >_along_<Tavistock Ave & Serangoon Garden Way> on <27-11-2021 80.03>_Our Ref: CL/211136/T/HL

Hi Both

Refer to the above.

Pls assist to conduct the paper survey, docs already shared via SC, thank you.

Best Regards

Vale Oh/A.Manager – Motor Claims
AXA Insurance Pte Ltd
vale.oh@axa.com.sg

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Bridge Road #03-11 The South Bridge Tower, Singapore 189767

Customer Care No. 1800 8804888

www.axa.com.sg



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Internal

From: info <info@catherinelimllc.com>

Sent: Thursday, November 10, 2022 3:16 PM

To: OH Vale <vale.oh@axa.com.sg>

Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>

Subject: [EXTERNAL] RE: <S1M03N56>_<VO>_[TP REF:SMS575D]_Accident Involving <SH7265P & SMS575D >_along_<Tavistock Ave & Serangoon Garden Way> on <27-11-2021 80.03>_Our Ref: CL/211136/T/HL

Without Prejudice

Dear Sir/Madam

We refer to your email below.

Please let us have your offer in lieu of re-inspection.

Thank you.

Regards,

Shirley Chia

(For and on behalf of Catherine Lim)

Catherine Lim LLC

(Advocates & Solicitors)

**12 Eu Tong Sen Street,
#05-172, The Central (SOHO 2)**

Singapore 059819

Tel: 64385500

(UEN & GST Reg No. 201310922k)

From: OH Vale <vale.oh@axa.com.sg>
Sent: Thursday, 12 May 2022 11:11 am
To: info <info@catherinelimllc.com>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: RE: <S1M03N56>_<VO>_[TP REF:SMS575D]_Accident Involving <SH7265P & SMS575D >_along_<Tavistock Ave & Serangoon Garden Way> on <27-11-2021 80.03>_PersonalAutoLine

WITHOUT PREJUDICE

Dear Sir/Mdm

Refer to the above.

We would like to conduct a re-inspection of your client's vehicle and hence, please arrange suitable place, date & time for the re-inspection, thank you.

Best Regards

Vale Oh/A.Manager – Motor Claims
AXA Insurance Pte Ltd
vale.oh@axa.com.sg

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144
Customer Centre: 9 North Buona Vista Drive, #18-01/06 The Metropolis Tower 1, Singapore 138588
Customer Care No. 1800 8804888
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Internal

From: do not reply <donotreply@axa.com.sg>
Sent: Thursday, May 12, 2022 10:34 AM
To: info <info@catherinelimllc.com>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; OH Vale <vale.oh@axa.com.sg>
Subject: <S1M03N56>_<VO>_[TP REF:SMS575D]_Accident Involving <SH7265P & SMS575D >_along_<Tavistock Ave & Serangoon Garden Way> on <27-11-2021 80.03>_PersonalAutoLine

‘WITHOUT PREJUDICE’
- SAVE AS TO COSTS

ACCIDENT INVOLVING SH7265P. AND SMS575D ON 27-11-2021

Dear Sirs,

Thank you for your email, we acknowledge receipt of your letter dated 11/05/2022 and the enclosures on 11/05/2022

We are reviewing on your client’s claim and will reply to you substantively soon.

For us to deal with your claim, kindly furnish us the scene photos, independent witnesses statement/ video footages. (if available)

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to OH Vale <vale.oh@axa.com.sg>.

Thank you.
Yours faithfully
AXA Insurance Pte Ltd

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