

From: MeJenny Lew <jenny.lew@sg.cntaiping.com>

Date: MeTue, 22 Nov 2022 14:23 +0800

To: MeMei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MeAdmin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: MeRE: RE: SNM22D208224/C04/SJL1996M/LEWLC/ Direct Settlement - Accident Involving SJL1996M (OI : CTI - TBA) AND SND5803E (TP : LKK REF - CC6/CTI22011556/Upa3) on 14/11/2022**Attachments:** Me1 (Access the files in Attachments panel)

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 22 November 2022 1:11 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: O/R: RE: SNM22D208224/C04/SJL1996M/LEWLC/ Direct Settlement - Accident Involving SJL1996M (OI : CTI - TBA) AND SND5803E (TP : LKK REF - CC6/CTI22011556/Upa3) on 14/11/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D208224/C04/SJL1996M/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 22 November 2022 12:37 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJL1996M (OI : CTI - TBA) AND SND5803E (TP : LKK REF - CC6/CTI22011556/Upa3) on 14/11/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SND 5803E at M/s Lee Brothers Automotive Pte Ltd - Kaki Bukit on 21/11/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- OI video

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)