

Rajes (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 17 November 2022 10:33 AM
To: Precise Auto Service; assignments
Cc: SUR
Subject: RE: OUR REF: SNM22D208163/C02/SLN2212B/TANKL & YOUR REF: SMA3063P, DOA: 11/11/2022 - TO CONDUCT PRS
Attachments: 14112022120942.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Yee Xuan,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Precise Auto Service <Support@preciseauto.sg>

Sent: Wednesday, 16 November 2022 9:28 am

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D208163/C02/SLN2212B/TANKL & YOUR REF: SMA3063P, DOA: 11/11/2022 - TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

We refer to your email dated 15/11/2022.

We regret to inform you that we are unable to agree to your proposed list of surveyors.

Our proposed list of surveyors for Single Joint Expert is as follows:-

1. Andrew OwYong;
2. Vincent Ng;
3. Anthony Lim;
4. Leslie Lim;
5. Tan Chin Suan;
6. Patrick Ng Kong Beng;
7. Matthew Yong Chin Ng;
8. Ong Hock Leng;
9. Liaw Leong San Jayson; and
10. Fong Kok Heng.

Kindly contact the repairers, M/s Precise Auto Service at 6745 7367 for pre-repair inspection arrangements as soon as possible.

Regards,
Yee Xuan

On Tue, 15 Nov 2022 at 15:16, Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Yee Xuan,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

Senior Executive

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 14 November 2022 6:50 pm

To: 'Precise Auto Service' <Support@preciseauto.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: OUR REF: SNM22D208163/C02/SLN2212B/TANKL & YOUR REF: SMA3063P, DOA: 11/11/2022
– TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Kah Leong](#),

Please refer to the below email.

Kindly **conduct PRS SMA3063P** soonest possible.

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Precise Auto Service <Support@preciseauto.sg>

Sent: Monday, November 14, 2022 12:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-repair Inspection For (SMA 3063P). Your Insured Vehicle no : (SLN 2212B)
DOA: 11/11/2022

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Dear Sir,

We refer to the matter mentioned above, herewith enclosed 2 days' notice for your attention.

Kindly arrange a date and time to do a PRI for our client's vehicle (SMA 3063P) in our workshop ASAP.

Thank You.

Best Regards
Yee Xuan

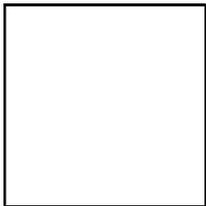
T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

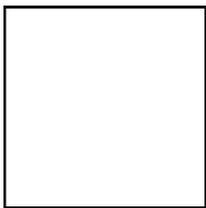
W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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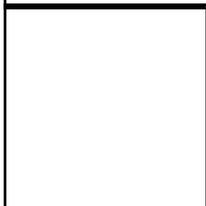
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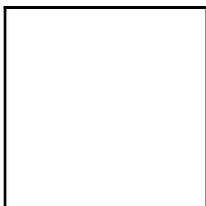
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