

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Friday, 18 November 2022 9:24 AM  
**To:** 'Claims Dept of CTI'  
**Cc:** Admin A; Hsiao Tong (LKKAUTO); CS A Team  
**Subject:** Direct Settlement - Accident Involving SMZ9719K (OI : CTI - TBA) and SHF523G (TP : LKK REF - CC3/CTI22011538/Kpa3) on 11/11/2022  
**Attachments:** LKK SURVEY PHOTO.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 523G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- TP video

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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