

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Date:** Fri, 18 Nov 2022 16:13 +0800  
**To:** Meikwan@lkkauto.com <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM22D208172/C02/SMZ9719K/LEWLC & YOUR REF: CC3/CTI22011538/Kpa3, SFH523G, D.O.A. 12.11.2022 - TPP DIRECT SETTLEMENT  
**Attachments:** 1 (Access the files in Attachments panel)

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Pls refer for Video Footage if any.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 18 November 2022 3:56 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Meikwan@lkkauto.com  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** OUR REF: SNM22D208172/C02/SMZ9719K/LEWLC & YOUR REF: CC3/CTI22011538/Kpa3, SFH523G, D.O.A. 12.11.2022 - TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **conduct LKK AUTO, D.S. SHF523G** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or 6389 6116 should you require our assistance or clarification.

**REMARKS:**

**TPP SAS REPORT D.OA AS 11.11.2022 & POLICE REPORT AS 12.11.2022 – SAS REPORT NEED TO DO AMENDMENT**

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, November 18, 2022 9:25 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMZ9719K (OI : CTI - TBA) and SHF523G (TP : LKK REF - CC3/CTI22011538/Kpa3) on 11/11/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 523G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- TP video

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)