

Shiau Chan (LKKAUTO)

From: Taufikh (LKKAUTO)
Sent: Thursday, 2 March 2023 5:03 PM
To: SUR; CS A Team
Subject: FW: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Thursday, 2 March 2023 5:02:53 pm (UTC+08:00) Kuala Lumpur, Singapore
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; junteo@dacc.com.sg <junteo@dacc.com.sg>; poon@dacc.com.sg <poon@dacc.com.sg>; Siew Ying <siewying@dacc.com.sg>
Subject: RE: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

Hi Mr Taufikh,

Noted on the finalized.

Thank you!

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
www.dicksongroup.com.sg

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From: Taufikh (LKKAUTO) [mailto:Taufikh@lkkauto.com]
Sent: Thursday, 2 March 2023 9:46 am
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Subject: RE: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

Hi Mira,

Please refer attached, COR I/s \$3550 , 4 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Friday, 18 November 2022 2:52 pm
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: FW: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

Hi Mr Taufikh,

Please find attached the supplementary quotation for vehicle SMQ9222Z.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
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From: Work Shop Estimate (SG) [<mailto:workshopestimate@libertyinsurance.com.sg>]
Sent: Wednesday, 16 November 2022 4:46 pm
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Cc: Low, Sam <low.sam@libertyinsurance.com.sg>; junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>; DACC Mahirah <mahirah@dacc.com.sg>; Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>
Subject: RE: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

Hi Andy

Please schedule for survey – **select LKK Auto Consultants Mohamad Taufikh Bin Hamid**

Regards
Workshop Estimate

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Wednesday, 16 November 2022 4:28 PM
To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>
Cc: Low, Sam <low.sam@libertyinsurance.com.sg>; junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>
Subject: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

Dear Sir/Madam,

We would like to request for :

- Mohamad Taufikh Bin Hamid Automotive Assessor LKK Auto Consultants

Details for survey below:

Survey Type : (New Survey / Resurvey)	NEW SURVEY
Vehicle to be surveyed :	SMQ9222Z
Liberty Insured Vehicle:	SNB9175T
Date of Accident :	12 NOV 2022
Date of Survey :	17 NOV 2022
Time of Survey:	1030 AM
Owner waiting:	YES
Name of Workshop :	Dickson Auto Care Centre
Address of Survey Location :	29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
Name of Contact Person :	Mr Poon
Contact Number :	9011 5602

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129
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From: Work Shop Estimate (SG) [<mailto:workshopestimate@libertyinsurance.com.sg>]
Sent: Wednesday, 16 November 2022 4:18 pm
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: Low, Sam <low.sam@libertyinsurance.com.sg>; Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>; DACC Mahirah <mahirah@dacc.com.sg>; Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>
Subject: RE: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

WITHOUT PREJUDICE

Dear Sirs / Madam

Kindly revert date / workshop location for survey & your choice of surveyor within 2 working days

LIST OF APPOINTED SURVEYORS

NO	NAME	DESIGNATION	COMPANY NAME
1	Liberty In-house	Automotive Assessor	Liberty Insurance Pte Ltd
2	Edward Choo	Automotive Appraiser	Infiniti Appraisal Services
3	Cedric Ng	Automotive Appraiser	Infiniti Appraisal Services

4	You Jing Feng	Automotive Assessor	Form Team Consultancy
5	Adam Ng	Automotive Assessor	Form Team Consultancy
6	Soon Han Xin Gary	Automotive Assessor	Form Team Consultancy
7	Chow Bo Xiang	Automotive Assessor	Form Team Consultancy
8	Ng You Han	Automotive Assessor	Form Team Consultancy
9	Adrian Ling Wai Ping	Automotive Assessor	LKK Auto Consultants
10	Xing Guo Qiang	Automotive Assessor	LKK Auto Consultants
11	Mohamad Taufikh Bin Hamid	Automotive Assessor	LKK Auto Consultants
12	Ang Bryan Tani	Automotive Assessor	LKK Auto Consultants

Kindly provide us the detail stated below

1. Workshop Name / Location
2. Date of survey
3. Contact Person & Phone

**** For survey arrangement: One day notice required. Daily survey request cut off time 3.00pm ****

Regards
Workshop Estimate

From: Low, Sam <low.sam@libertyinsurance.com.sg>
Sent: Wednesday, 16 November 2022 4:11 PM
To: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>
Subject: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

Please send 10 namelist

Best regards

Sam Low (Ms)
 Executive - Claims
 Claims Department

Liberty Insurance Pte Ltd
 51 Club Street #03-00 Liberty House
 Singapore 069428
 DID: (65) 6328 0748



From: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>
Sent: Wednesday, 16 November 2022 4:03 PM
To: Low, Sam <low.sam@libertyinsurance.com.sg>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>; DACC Mahirah <mahirah@dacc.com.sg>; Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>
Subject: FW: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

Hi Sam

 DVS22/0127 - Kindly advise PRS survey & Liability

Regards
Workshop Estimate

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Wednesday, 16 November 2022 3:52 PM
To: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: DVS22/0127-PRS-PU - THIRD PARTY CLAIM: SMQ9222Z // SNB9175T - 12.11.22

Dear Sir/Madam,

We would like to make a third party claim and request for a surveyor inspection for tomorrow please. Details below:

Survey Type : (New Survey / Resurvey)	NEW SURVEY
Vehicle to be surveyed :	SMQ9222Z
Liberty Insured Vehicle:	SNB9175T
Date of Accident :	12 NOV 2022
Date of Survey :	17 NOV 2022
Time of Survey:	1030 AM
Owner waiting:	YES
Name of Workshop :	Dickson Auto Care Centre
Address of Survey Location :	29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
Name of Contact Person :	Mr Poon
Contact Number :	9011 5602

Please find attached the accident report, accident video and estimated quotation for your reference.

Thank you and best regards,

MIRA

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

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