

Shiau Chan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 22 November 2022 2:50 PM
To: Shiau Chan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PA 9085B [Our Ref. TCL.ro.50372.22.ESS]

Lonpac External - General

Dear Shiau Chan,

The reference is 22/22/22/VC05/026306 (Kenny `s case)

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 22 November 2022 2:42 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PA 9085B [Our Ref. TCL.ro.50372.22.ESS]

Dear Gerald,

Kindly provide us the claim number.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 22 November 2022 2:39 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PA 9085B [Our Ref. TCL.ro.50372.22.ESS]

Lonpac External - General

Dear Shiau Chan,

Please email to mt_claim@lonpac.com

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 22 November 2022 2:36 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PA 9085B [Our Ref. TCL.ro.50372.22.ESS]

Dear Gerald,

Enclosed herewith preliminary advice of PA 9085B.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, 17 November 2022 10:44 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ruby Ong <ruby@htapartners.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PA 9085B [Our Ref. TCL.ro.50372.22.ESS]

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin
LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 17 November 2022 10:39 AM
To: assignments <assignments@lkkauto.com>
Cc: Ruby Ong <ruby@htapartners.com.sg>
Subject: FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PA 9085B [Our Ref. TCL.ro.50372.22.ESS]
Importance: High

Lonpac External - General

Dear Meng Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, 19 September 2022 6:38 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PA 9085B [Our Ref. TCL.ro.50372.22.ESS]
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Gerald

We refer to your email of even date.

Our client is agreeable to appoint **Marcus Chua - LKK** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **PA 9085B**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 19 September 2022 4:22 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PA 9085B [Our Ref. TCL.ro.50372.22.ESS]

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Ruby,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Monday, 19 September 2022 3:07 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Eurosucceess0202@gmail.com

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR PA 9085B [Our Ref. TCL.ro.50372.22.ESS]

Importance: High

Your ref: YQ 2070Z

WITHOUT PREJUDICE

Our ref : TCL.ro.50372.22.ess

19 September 2022

Lonpac Insurance Berhad

By Email Only

300 Beach Road

#17-04/07 The Concourse

Singapore 19955

Attn : Motor Claims Department

VERY URGENT

Dear Sir / Madam

CLAIMANT: J & T TRANSIT PTE LTD

NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING PA 9085B & YQ 2070Z ALONG TANAH MERAH COAST ROAD ON 18 SEPTEMBER 2022 @ 0725HRS

We are instructed by J & T Transit Pte Ltd to notify you of a road traffic accident on 18 September 2022 at about 0725hrs along Tanah Merah Coast Road involving our client's vehicle registration number PA 9085B and vehicle registration number YQ 2070Z driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 255

Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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