

## EzLyna (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Tuesday, 9 May 2023 12:19 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: ORef: 21/22/22/VC05/026584 - / YOUR REF:CC4/LPC22011520/Aya3 -SMY9261T / DOA:16.11.2022

## Lonpac External - General

## Lonpac External - General

Hi Lyna,

Thank you for your reply.

Please proceed to offer TP as proposed.

Thanks

Huey Ni

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Tuesday, April 18, 2023 5:06 PM  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: ORef: 21/22/22/VC05/026584 - Duplicate items in survey report / YOUR REF:CC4/LPC22011520/Aya3 - SMY9261T / DOA:16.11.2022

## Lonpac External - Confidential

Dear Huey Ni,

We refer to your email below.

Pls find enclosed herewith a copy of photo. According to our surveyor, there are 2 types of tail lamp for this model namely taillamp & tail gate lamp.

Thank you.

With warmest regards,  
Ezlyna

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**From:** EzLyna (LKKAUTO)  
**Sent:** Monday, April 17, 2023 2:08 PM  
**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ORef: 21/22/22/VC05/026584 - Duplicate items in survey report / YOUR REF:CC4/LPC22011520/Aya3 - SMY9261T / DOA:16.11.2022

Dear Huey Ni,

We refer to your email below.

We will check with our surveyor & revert to you shortly. Thank ou.

With warmest regards,  
Ezlyna

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Sent:** Monday, April 17, 2023 8:35 AM  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: ORef: 21/22/22/VC05/026584 - Duplicate items in survey report / YOUR REF:CC4/LPC22011520/Aya3 - SMY9261T / DOA:16.11.2022

**Lonpac External - Confidential**

**Lonpac External - Confidential**

Hi Lyna,

We note from the survey report that there were duplicate items – 2 tailgate lamp @ \$687.40 each => 1,374.80.

It was found in page 1 and it repeated in page 2 of the survey report.

Please get surveyor to check again and amend accordingly.

Page 1 of survey report:

1	TAILGATE	DISTORTED
1	TAILGATE OUTER MOULDING (CHROME)	CRACKED
2	TAILGATE LAMP @\$687.40	CUT
1	TAILGATE OUTER SWITCH BUTTON	NOT NECESSARY
2	TAILGATE NUMBER PLATE LAMP @\$290.60	NOT NECESSARY

Page 2 of survey report:

2	REAR CORNER PANEL @\$290.30	DEFORMED
2	REAR CORNER PANEL RETAINER @\$98.20	NOT NECESSAR
2	TAILLAMP @\$689.20	CUT
2	TAILLAMP PANEL (OUTER) @\$187.20	TO REPAIR SEE

Thanks

Huey Ni

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**From:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Thursday, April 13, 2023 3:10 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** {SEEK MANDATE} / YR REF:TBA -YQ1594K / OUR REF:CC4/LPC22011520/Aya3 -SMY9261T / DOA:16.11.2022

Your Ref: TBA -YQ1594K

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING YQ1594K AND SMY9261T ON 16/11/2022**

This is a chain collision, total 3 vehicles involved. Our insured was in the middle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **HD PERFECT AUTOWORK PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 36,365.78	\$ 14,500.00
2. Loss of Rental (8 days x \$250)	\$ 2,000.00	\$ 1,200.00 (8 days x \$150)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 39,573.23</b>	<b>\$ 15,707.45</b>

\*\*8 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 10/03/2023 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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