

Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 16 November 2022 3:55 PM
To: Celeste Ng; SUR; assignments
Subject: RE: OUR REF: SNM22D208215/C02/XE907Z/TANCHC & YOUR REF: SLW9517D
OJ.cn.SLW9517D (Hong), D.O.A. ON 14 NOVEMBER 2022 -TO CONDUCT PRS

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Celeste,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Hong Motor Service
Blk 5035 Ang Mo Kio Industrial Park 2
#01-365
Singapore 589538
Contact: Mr Ah Huat (6282 2052)

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Celeste Ng <celeste@ongandshanllc.com>
Sent: Wednesday, 16 November 2022 3:39 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208215/C02/XE907Z/TANCHC & YOUR REF: SLW9517D OJ.cn.SLW9517D (Hong), D.O.A. ON 14 NOVEMBER 2022 -TO CONDUCT PRS

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Your attention is drawn to the CONFIDENTIALITY NOTICE below.

Without Prejudice

Dear Puay Koon,

1. We refer to your email of 9 November 2022.
2. Our client objects appointing your surveyors as Single Joint Expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:
 - a. Marc Ananda - United Appraisal and Management Pte Ltd
 - b. Dennis Yap - PAL's Appraiser Pte Ltd
 - c. Yap Teck Lee - LCW Appraiser Pte Ltd
 - d. Yap Teck Chye - Mc-Coy Appraiser Pte Ltd
 - e. Dixon Yeo - Treasure Appraiser Pte Ltd
 - f. Andrew How - Prominent Appraiser Services
 - g. Alan Cheong K. H. - C L Appraiser Pte Ltd
 - h. T. T. Rajan - Appraisal Services
 - i. Sebastian Lim - Constant Appraiser Services
 - j. Aeon Auto Consultants LLP
4. Please let us know within 2 working days whether you are agreeable to the appointment of any of the above motor surveyors as a Single Joint Expert.

Yours faithfully,

Celeste Ng
Practice Manager
Ong & Shan LLC

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On Wed, Nov 16, 2022 at 3:34 PM Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: **SNM22D208215/C02/XE907Z/TANCHC**

Your reference: **SLW9517D**

Dear Sirs,

ACCIDENT INVOLVING XE907Z & SLW9517D ON 14/11/2022

We refer to your email of 16/11/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 16 November 2022 3:20 pm

To: 'Celeste Ng' <celeste@ongandshanllc.com>; Jacqueline Tan

<jacqueline.tan@sg.cntaiping.com>

Subject: OUR REF: SNM22D208215/C02/XE907Z/TANCHC & YOUR REF: SLW9517D, D.O.A. ON 14 NOVEMBER 2022 -TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **conduct PRS SLW9517D** soonest possible.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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