

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 6 February 2023 4:14 PM  
**To:** Claims  
**Cc:** Admin A; CS A Team  
**Subject:** RE: URGENT - ACCIDENT INVOLVING VEHICLE SNB 4063 R & YOUR INSURED SLM 315 G ON 15/11/20222022 - TF \*\*\* LKK REF: CC3/AIG22011517/pa3  
**Attachments:** OI veh photo.pdf

WITHOUT PREJUDICE

Dear Sirs,

From your witness report, we noted that the witness reported that "White Mitsubishi" reversed into a parked Audi which is not tally with our insured vehicle's colour. Therefore, we are of the view that it is inconclusive to support your client's claim.

In view of the above, we regret to inform you that we are unable to look into your client's claim.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, 15 December 2022 11:03 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: URGENT - ACCIDENT INVOLVING VEHICLE SNB 4063 R & YOUR INSURED SLM 315 G ON 15/11/20222022 - TF \*\*\* LKK REF: CC3/AIG22011517/pa3

Dear Hsiao Tong,

Kindly refer attachments for your kind reference.

Thank you.

**Best Regards,**  
**Siti Muhaini**  
**Claims Administrator**