

Meng Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 16 November 2022 2:29 PM
To: Tricia Woo; SUR; assignments
Subject: RE: OUR REF: SNM22D207920/C02/SLB1449E/TANCH & YOUR REF: PC8336Z, DOA: 02/11/2022 -TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Tricia,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Steven to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Tricia Woo <tricia.onlinemotorworks@gmail.com>

Sent: Wednesday, 16 November 2022 12:53 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D207920/C02/SLB1449E/TANCH & YOUR REF: PC8336Z, DOA: 02/11/2022 -TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jacqueline,

Thank you for your email.

We choose Steve Chen.

Kindly advise on the date of survey and the estimated timing.

Our workshop address is 11 Tuas Bay Close #06-03 West Star.

Regards,
Tricia

On Wed, Nov 16, 2022 at 8:55 AM Jacqueline Tan <jacqueline.tan@sg.entaiping.com> wrote:

Without Prejudice

Our reference: SNM22D207920/C02/SLB1449E/TANCH

Your reference: PC8336Z

Dear Sirs,

ACCIDENT INVOLVING SLB1449E & PC8336Z ON 02/11/2022

We refer to your email of 15/11/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 November 2022 6:39 pm

To: 'Tricia Woo' <tricia.onelinemotorworks@gmail.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: OUR REF: SNM22D207920/C02/SLB1449E/TANCH & YOUR REF: PC8336Z, DOA: 02/11/2022
-TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jacqueline](#)

Please refer to the below email.

Kindly **conduct PRS PC8336Z** soonest possible.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Tricia Woo <tricia.onelinemotorworks@gmail.com>

Sent: Tuesday, November 15, 2022 1:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PC8336Z DOA: 02/11/2022

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Hi Sir/Mdm,

Kindly refer to attached documents.

Kindly do provide us with the surveyor list.

Much appreciated.

Regards,

Tricia

Tel: 63395885

HP: 97387076 / 98210121