

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 16 November 2022 3:44 PM
To: Serene Lim
Cc: assignments; admin-d; Admin A
Subject: RE: OUR REF: SNM22D207773/C02/SJN32R/TAYHP & YOUR REF: SJQ4961S, D.O.A. 24.10.2022 - TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with LIM YEW BOO to conduct survey.

Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Serene Lim <serene@limyewboo.com>
Sent: Wednesday, 16 November 2022 3:36 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D207773/C02/SJN32R/TAYHP & YOUR REF: SJQ4961S, D.O.A. 24.10.2022 - TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene

Pls arrange Kenneth of LKK to survey our client vehicle.

Regards
Serene Lim
Lim Yew Boo Spray Paint Co

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 16 November 2022 3:34 pm

To: Serene Lim <serene@limyewboo.com>

Subject: RE: OUR REF: SNM22D207773/C02/SJN32R/TAYHP & YOUR REF: SJQ4961S, D.O.A. 24.10.2022 - TO CONDUCT PRS

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Serene Lim <serene@limyewboo.com>

Sent: Wednesday, 16 November 2022 11:00 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D207773/C02/SJN32R/TAYHP & YOUR REF: SJQ4961S, D.O.A. 24.10.2022 - TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene

Please email us the listing of surveyor for our selection.

And also advise liability clearance for direct settlement.

Regards

Serene Lim

Lim Yew Boo Spray Paint Co

Tel : 64534177

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 November 2022 4:32 pm

To: Serene Lim <serene@limyewboo.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: OUR REF: SNM22D207773/C02/SJN32R/TAYHP & YOUR REF: SJQ4961S, D.O.A. 24.10.2022 - TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Irene](#),

Please refer to the above subject.

Kindly **conduct PRS SJQ4961S** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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