

Celine Fong (LKKAUTO)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Tuesday, 18 July 2023 10:41 AM
To: Celine Fong (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING PC8883K AND YOUR INSURED SKN8581H DATED ON 10/11/2022

DM22HO01954

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore
069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Sent: Tuesday, 18 July 2023 9:58 AM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING PC8883K AND YOUR INSURED SKN8581H DATED ON 10/11/2022

Dear Josephine,

Enclosed herewith preliminary advice of PC 8883K.

Please provide claim reference no.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Sent: Wednesday, November 16, 2022 2:58 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'raymond.ting@scauto.com.sg' <raymond.ting@scauto.com.sg>

Subject: FW: ACCIDENT INVOLVING PC8883K AND YOUR INSURED SKN8581H DATED ON 10/11/2022

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower

Block MND Complex Singapore 069110



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Raymond Ting <raymond.ting@scauto.com.sg>
Sent: Wednesday, 16 November 2022 2:45 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: RE: ACCIDENT INVOLVING PC8883K AND YOUR INSURED SKN8581H DATED ON 10/11/2022

WITHOUT PREJUDICE

Dear Josephine,

Kindly assign **LKK Auto Consultants Pte Ltd** to carry out pre-survey for this vehicle.

Thank you

Regards:

Raymond Ting
Claim Executive
D +65 6571 9958
E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD
51 Senoko Road Singapore 758133
T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL informations which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Wednesday, 16 November 2022 1:36 pm
To: Raymond Ting <raymond.ting@scauto.com.sg>
Subject: FW: ACCIDENT INVOLVING PC8883K AND YOUR INSURED SKN8581H DATED ON 10/11/2022
Importance: High

Without Prejudice

Dear Raymond ,

Liability is clear without prejudice to third party's injury claim

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9032 | fax 65 62243903 |
www.eqinsurance.com.sg



A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Wednesday, 16 November 2022 10:09 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: ACCIDENT INVOLVING PC8883K AND YOUR INSURED SKN8581H DATED ON 10/11/2022

Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attach here are the GIA report for your reference.

We will sent you estimate once available.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

SC AUTO INDUSTRIES (S) PTE LTD

51 Senoko Road Singapore 758133

T 6758 2222 F 6257 6931

scauto.com.sg

Singapore • Hong Kong • Myanmar



SC AUTO

Global Standards, Local Support

Disclaimer Clause:

This email may contain PRIVILEGED and CONFIDENTIAL informations which is only intended for the use of the named addressee(s). Its contents do not constitute a commitment by SC Auto Industries (S) Pte Ltd except where provided for in a written agreement. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you have received this e-mail in error, please contact the sender immediately and permanently delete the original copy and any printout thereof.