

## Shiau Chan (LKKAuto)

---

**From:** Shiau Chan (LKKAuto)  
**Sent:** Thursday, 15 December 2022 4:37 PM  
**To:** Meng Yan (LKK Auto); Ong Hua Yen (Strides Automotive Services Pte Ltd); assignments; SUR  
**Cc:** MTPRI; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)  
**Subject:** RE: Preliminary Report for Approval: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1  
**Attachments:** EM7357Y IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of EW 7357Y.  
Kindly advise on approval.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Wednesday, 16 November 2022 2:58 PM  
**To:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>  
**Subject:** RE: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>  
**Sent:** Wednesday, 16 November 2022 2:50 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>  
**Subject:** FW: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

Ref: TAX/11/22/2032

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: EM7357Y

Insured: SHD6133U

Workshop: Kah Motor Co. Sdn. Bhd.

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

---

**From:** Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>

**Sent:** Wednesday, 16 November 2022 9:31 am

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)

<[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>

**Subject:** RE: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

We would like to select surveyor as below:-

4. M/s LKK Marcus Chua Kang Seng

The surveyors may contact me to liaise for survey and vehicle is currently grounded at our workshop in 15 Ubi Road 4.

Please do advise on liability for direct settlement.

Thank You

Best Regards,

**Rueben Thomas**

Bodyshop Service Advisor

Kah Motor Body Repair Centre

Honda Singapore

**Kah Motor Co. Sdn. Bhd.**

15 Ubi Road 4, S(408610)

DID/Mobile: 68465672 / 90721766

Web: [www.honda.com.sg](http://www.honda.com.sg)



---

**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Wednesday, 16 November 2022 9:23 AM

**To:** Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>

**Cc:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>; MTPRI

<[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Subject:** RE: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Ref: TAX/11/22/2032

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHD6133U as such we do not follow the new protocol.  
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.  
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.  
Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huayen.Ong@strides.com.sg](mailto:Huayen.Ong@strides.com.sg)

---

**From:** Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>

**Sent:** Wednesday, 16 November 2022 9:15 am

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <[HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)>

**Cc:** Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <[BeeGan.Lee@strides.com.sg](mailto:BeeGan.Lee@strides.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>; Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Subject:** RE: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear all,

Kindly provide the list of surveyors and advise on liability for direct settlement.

Hope to hear from you soon.

Thank You

Best Regards,  
**Rueben Thomas**  
Bodyshop Service Advisor  
Kah Motor Body Repair Centre

Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
15 Ubi Road 4, S(408610)  
DID/Mobile: 68465672 / 90721766



---

**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Sent:** Tuesday, 15 November 2022 5:29 PM

**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Cc:** Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <[OngHuaYen@smrt.com.sg](mailto:OngHuaYen@smrt.com.sg)>;  
[LeeBeeGan@smrt.com.sg](mailto:LeeBeeGan@smrt.com.sg); Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>; Karen Tan  
<[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Subject:** PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Hua Yen,

For PRI.

Thank you and Regards,  
Joanne Tan  
Motor Claims

### MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.first-insurance.com.sg](http://www.first-insurance.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system  
and notify the sender immediately by return e-mail.

---

**From:** Jeshurueben Rao Thomas <[jeshurueben@honda.com.sg](mailto:jeshurueben@honda.com.sg)>

**Sent:** Tuesday, 15 November 2022 4:41 pm

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>; Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Subject:** DIRECT SETTLEMENT OF VEHICLE NO. EM7357Y AGAINST SHD6133U (FIRST CAPITAL)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Arrange Surveyor To Survey This Vehicle EM7357Y. **\*VEHICLE IN\***

Please Do Advice On The Liability Status Of This Claim.

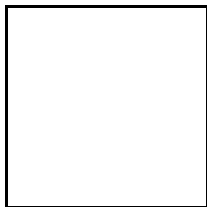
Your Insured Vehicle Number is SHD6133U, Accident Date 14/11/2022.

Thank You

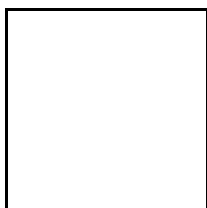
Best Regards,  
**Rueben Thomas**

Bodyshop Service Advisor  
Kah Motor Body Repair Centre

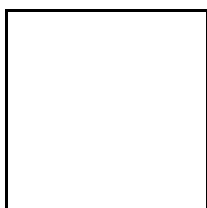
Honda Singapore  
**Kah Motor Co. Sdn. Bhd.**  
15 Ubi Road 4, S(408610)  
DID/Mobile: 68465672 / 90721766  
Web: [www.honda.com.sg](http://www.honda.com.sg)



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.