

Shiau Chan (LKKAUTO)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Friday, 16 December 2022 9:22 AM
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd); Shiau Chan (LKKAUTO)
Subject: Preliminary Report for Approval: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1
Attachments: EM7357Y IA.pdf

Dear Sirs/Madam,

You may proceed to authorise repair as per your Prelim Advice.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6507 3582
| Fax No. : 6507 3849 | Company Regn. No. 195000106C

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From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Thursday, December 15, 2022 5:49 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: FW: Preliminary Report for Approval: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

Dear Karen

For your approval.

Regards,

ashlene

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smr.com.sg/Compliment>

STRIDES
MOBILITY



www.stridesmobility.sg



Strides

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 15 December 2022 4:37 pm
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Subject: RE: Preliminary Report for Approval: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

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Dear Sir/Madam,

Enclosed herewith preliminary advice of EW 7357Y.
Kindly advise on approval.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, 16 November 2022 2:58 PM
To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Subject: RE: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Wednesday, 16 November 2022 2:50 PM
To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Subject: FW: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

Ref: TAX/11/22/2032

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: EM7357Y

Insured: SHD6133U

Workshop: Kah Motor Co. Sdn. Bhd.

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>

Sent: Wednesday, 16 November 2022 9:31 am

To: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)

<BeeGan.Lee@strides.com.sg>

Subject: RE: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

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Dear Hua Yen,

We would like to select surveyor as below:-

4. M/s LKK Marcus Chua Kang Seng

The surveyors may contact me to liaise for survey and vehicle is currently grounded at our workshop in 15 Ubi Road 4.

Please do advise on liability for direct settlement.

Thank You

Best Regards,

Rueben Thomas

Bodyshop Service Advisor

Kah Motor Body Repair Centre

Honda Singapore

Kah Motor Co. Sdn. Bhd.

15 Ubi Road 4, S(408610)

DID/Mobile: 68465672 / 90721766

Web: www.honda.com.sg



From: MTPRI <MTPRI@smrt.com.sg>

Sent: Wednesday, 16 November 2022 9:23 AM

To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>

Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; MTPRI

<MTPRI@smrt.com.sg>

Subject: RE: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

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Ref: TAX/11/22/2032

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHD6133U as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 8 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Wednesday, 16 November 2022 9:15 am
To: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Subject: RE: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

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Dear all,

Kindly provide the list of surveyors and advise on liability for direct settlement.

Hope to hear from you soon.

Thank You

Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
Web: www.honda.com.sg



From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Tuesday, 15 November 2022 5:29 PM
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <OngHuaYen@smrt.com.sg>;
LeeBeeGan@smrt.com.sg; Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>; Karen Tan
<karentan@msfirstcapital.com.sg>
Subject: PRI for EM7357Y – Our Insured: SHD6133U on 14/11/2022 Our Ref: D22003605MFSH/Strides/KT/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581
D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>

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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Tuesday, 15 November 2022 4:41 pm
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: DIRECT SETTLEMENT OF VEHICLE NO. EM7357Y AGAINST SHD6133U (FIRST CAPITAL)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference,

Kindly Arrange Surveyor To Survey This Vehicle EM7357Y. ***VEHICLE IN***

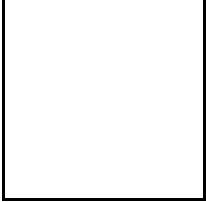
Please Do Advice On The Liability Status Of This Claim.

Your Insured Vehicle Number is SHD6133U, Accident Date 14/11/2022.

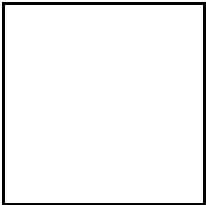
Thank You

Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

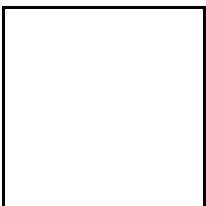
Honda Singapore
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
Web: www.honda.com.sg



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