

**Huey Yon (LKKAuto)**

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**From:** Huey Yon (LKKAuto)  
**Sent:** Wednesday, 4 January 2023 1:10 PM  
**To:** Teo, Grace; Chan, Shu Hui Agnes  
**Cc:** SUR  
**Subject:** RE: LKK/AL \ CMTD2204132/AGC(nr) | NOA FOR SLQ4141T - ACCIDENT INVOLVING SGW328B ON 10/11/2022 12PM @ OCBC CENTER CARPARK LEVEL 5  
**Attachments:** estimate.pdf; LKKPhotos.pdf; LTA.pdf; SLQ 4141T-IA.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SLQ 4141T.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Tuesday, 15 November 2022 11:27 AM  
**To:** Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/AL \ CMTD2204132/AGC(nr) | NOA FOR SLQ4141T - ACCIDENT INVOLVING SGW328B ON 10/11/2022 12PM @ OCBC CENTER CARPARK LEVEL 5

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 15 November 2022 10:38 AM  
**To:** QMO ENGINEERING <[Inquiry.qmo@hotmail.com](mailto:Inquiry.qmo@hotmail.com)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** LKK/AL \ CMTD2204132/AGC(nr) | NOA FOR SLQ4141T - ACCIDENT INVOLVING SGW328B ON 10/11/2022 12PM @ OCBC CENTER CARPARK LEVEL 5

Without Prejudice

Our Reference : CMTD2204132/AGC  
Your Reference: SLQ4141T

Dear Audrey,

We refer to your email reply and agreed to appoint **Mr. Adrian Ling** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr. Adrian** to survey for **SLQ4141T** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** QMO ENGINEERING <[Inquiry.qmo@hotmail.com](mailto:Inquiry.qmo@hotmail.com)>

**Sent:** Tuesday, November 15, 2022 10:15 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Subject:** Re: PRI \ CMTD2204132/AGC(nr) | NOA FOR SLQ4141T - ACCIDENT INVOLVING SGW328B ON 10/11/2022 12PM @ OCBC CENTER CARPARK LEVEL 5

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Gd morning

We would like to engage Andrian and Jimmy.

Please advise date and time for us to arrange owner to send car in.

Thank you.

Regards

Audrey

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Sent:** Tuesday, November 15, 2022 8:37:50 AM  
**To:** QMO ENGINEERING <[inquiry.qmo@hotmail.com](mailto:inquiry.qmo@hotmail.com)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Subject:** PRI \ CMTD2204132/AGC(nr) | NOA FOR SLQ4141T - ACCIDENT INVOLVING SGW328B ON 10/11/2022 12PM @ OCBC CENTER CARPARK LEVEL 5

Our Reference : CMTD2204132/AGC  
Your Reference: SLQ4141T

Date: 15/11/2022

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S QMO ENGINEERING**

Dear Audrey,

**ACCIDENT INVOLVING SGW328B & SLQ4141T ON 10.11.22**

We refer to your Notice of Accident dated 14/11/2022.

Kindly re-direct your future motor claims survey request to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/ [agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client’s/your customer’s vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling ( <b>East</b> )
		Marcus Chua ( <b>East</b> )
		Kenneth Kong ( <b>North</b> )
		Steve Chen ( <b>West</b> )
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong
	RT Appraisal Pte Ltd	Ricky Teng
		Elgene Teng

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** QMO ENGINEERING <[inquiry.qmo@hotmail.com](mailto:inquiry.qmo@hotmail.com)>

**Sent:** Monday, November 14, 2022 1:45 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** NOA FOR SLQ4141T - ACCIDENT INVOLVING SGW328B ON 10/11/2022 12PM @ OCBC CENTER CARPARK LEVEL 5

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Dear Sir

Please arrange for a pre-repair inspection for this vehicle.

Let us know the time and date so that we can arrange for the owner to leave car with us.

Thank you.

Regards

Audrey Tan

96167731

QMO ENGINEERING

10 KAKI BUKIT ROAD 2

#03-18 FIRST EAST CENTRE

SINGAPORE 417868