

Meng Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 15 November 2022 3:57 PM
To: 2ND AUTO
Cc: assignments; Admin A
Subject: RE: OUR REF: SNM22D208195/C02/SKV3996K/TAYHP & YOUR REF: SNH3984M, DOA ON 13 NOVEMBER 2022 - TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with 2ND AUTO to conduct survey.

Aside to 2nd Auto;

Please let us have a copy of your client's SAS REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: 2ND AUTO <accident.2ndauto@gmail.com>
Sent: Tuesday, 15 November 2022 3:33 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208195/C02/SKV3996K/TAYHP & YOUR REF: SNH3984M, DOA ON 13 NOVEMBER 2022 - TO CONDUCT PRS

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Hi,

Please proceed with LKK Marcus Chua

Thank you

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, November 15, 2022 3:31:11 PM

To: 'accident.2ndauto@gmail.com' <accident.2ndauto@gmail.com>

Subject: RE: OUR REF: SNM22D208195/C02/SKV3996K/TAYHP & YOUR REF: SNH3984M, DOA ON 13 NOVEMBER 2022 - TO CONDUCT PRS

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Irene Tay
Sent: Tuesday, 15 November 2022 3:30 PM
To: 'accident.2ndauto@gmail.com' <accident.2ndauto@gmail.com>
Subject: RE: OUR REF: SNM22D208195/C02/SKV3996K/TAYHP & YOUR REF: SNH3984M, DOA ON 13 NOVEMBER 2022 - TO CONDUCT PRS

[Public]

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Irene Tay
Sent: Tuesday, 15 November 2022 3:26 PM
To: 'accident.2ndauto@gmail.com' <accident.2ndauto@gmail.com>
Subject: RE: OUR REF: SNM22D208195/C02/SKV3996K/TAYHP & YOUR REF: SNH3984M, DOA ON 13 NOVEMBER 2022 - TO CONDUCT PRS

[Internal]

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 15 November 2022 1:51 PM
To: 'accident.2ndauto@gmail.com' <accident.2ndauto@gmail.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: OUR REF: SNM22D208195/C02/SKV3996K/TAYHP & YOUR REF: SNH3984M, DOA ON 13 NOVEMBER 2022 - TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Kindly **conduct PRS SNH3984H** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: 2ND AUTO <accident.2ndauto@gmail.com>

Sent: Monday, November 14, 2022 9:11 PM

To: Feedback of China Taiping Insurance <feedback@sg.cntaiping.com>

Subject: NOTICE OF ACCIDENT : ACCIDENT INVOLVING SNH 3984 M & SKV 3996 K ON 13 NOVEMBER 2022

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Your Ref:

Our Ref: SNH 3984 M

14 November 2022

CHINA TAIPING INSURANCE (S) PTE LTD
3 Anson Road
#16-00
SPRINGLEAF TOWER
Singapore 079909

PROPERTY CLAIM

(WITHOUT PREJUDICE

**TO: Any Personal Injury
Claims)**

Attn: Claims Department

Via Email

Dear Sir/Mdm,

NOTICE OF ACCIDENT: ACCIDENT INVOLVING SNH 3984 M & SKV 3996 K ON 13 NOVEMBER 2022

We are instructed to notify you of a road traffic accident on **13 NOVEMBER 2022** at about **1235H** at **PIE(TUAS) AFTER ADAM ROAD EXIT 20A** involving our client's vehicle registration number **SNH 3984 M** and vehicle registration number **SKV 3996 K** by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **16 November 2022 (Wednesday), 1400H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance with the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is accident.2ndauto@gmail.com

Thank you and we hope to hear from you soonest.

Thank you,

Mr Ng
98370300
2ND Auto Pte Ltd
13 Kaki Bukit Road 4 #01-05 S417807 / 15 Kaki Bukit Road 4 #01-53 S417808
accident.2ndauto@gmail.com