

Meng Yan (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 15 November 2022 3:36 PM
To: Janice Kee; assignments; Anthony Cheong; absinsurance@absgroup.sg; intacss@intacss.com.sg
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM22D208196/C02/SJZ4346X/TOHHS & YOUR REF: TKSF/L1500-ACC-46707.22/sf) SLT8230C, D.O.A. 02.11.2022 -TO CONDUCT PRS
Attachments: notification of PRS.pdf

YOUR REF: SLT8230C

OUR REF: SNM22D208196/C02/SJZ4346X/TOHHS – ACCIDENT **NOT** REPORTED

Dear Sirs

Contents of your email duly noted.

Please let us have your client's video footage (alleged our client hit front of his vehicle???)

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on SLT8230C (email below refers) while waiting for policyholder of SJZ3436X to file report prior to repudiation of liability.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Janice Kee <janice.kee@ksteoptr.com>
Sent: Tuesday, 15 November 2022 3:10 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; absinsurance@absgroup.sg; intacss@intacss.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Anthony Cheong <cheonganthony@yahoo.com.sg>
Subject: Re: OUR REF: SNM22D208196/C02/SJZ4346X/TOHHS & YOUR REF: TKSF/L1500-ACC-46707.22/sf) SLT8230C, D.O.A. 02.11.2022 -TO CONDUCT PRS

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Dear Sir

Our client has agreed to the usage of Kenneth Kong (LKK) as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong (LKK) to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.

Thank you.

Regards,
Janice Kee
c/o Teo Keng Siang LLC
111 North Bridge Road,
#23-01 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: 15 November 2022 14:55

To: Janice Kee <janice.kee@ksteoptr.com>; Anthony Cheong <cheonganthony@yahoo.com.sg>;
absinsurance@absgroup.sg <absinsurance@absgroup.sg>; intacss@intacss.com.sg <intacss@intacss.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208196/C02/SJZ4346X/TOHHS & YOUR REF: TKSF/L1500-ACC-46707.22/sf) SLT8230C,
D.O.A. 02.11.2022 -TO CONDUCT PRS

WITHOUT PREJUDICE

YOUR REF: SLT8230C

OUR REF: SNM22D208196/C02/SJZ4346X/TOHHS – ACCIDENT **NOT REPORTED**

Dear Sirs

We refer to your email of 15 November 2022 at 1.25 pm.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 15 November 2022 2:30 pm
To: 'Janice Kee' <janice.kee@ksteoptr.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>
Subject: OUR REF: SNM22D208196/C02/SJZ4346X/TOHHS & YOUR REF: TKSF/L1500-ACC-46707.22/sf) SLT8230C, D.O.A. 02.11.2022 -TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Alfred](#).

Please refer to the below email.

Kindly **conduct PRS SLT8230C** soonest possible.

Please contact our claims department **Alfred Toh** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Janice Kee <janice.kee@ksteoptr.com>

Sent: Tuesday, November 15, 2022 1:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Anthony Cheong <cheonganthony@yahoo.com.sg>

Subject: Pre Repair Survey for SLT 8230 C (Your Ref: SJZ 4346 X Our Ref: TKSF/L1500-ACC-46707.22/sf)

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Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,

#23-01 Peninsula Plaza,

Singapore 179098

Tel: 6333 4222 Fax: 6333 5676