

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 16 December 2022 5:53 PM
To: Irene Tay; SUR
Subject: RE: [EXT] OUR REF: SNM22D208104/C02/GBL950X/TAYHP & YOUR REF: SLU4177U, D.O.A. 09-11-2022 -TO CONDUCT PRS & REVERT ON LIABILITY
Attachments: SLU4177U IA.pdf

Dear Irene,

Enclosed herewith preliminary advice of SLU 4177U.

Kindly assist to create claim in Merimen System.

The make & model is VOLKSWAGEN GOLF 1.2 TSI AT 5G12BZ

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 15 November 2022 11:05 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: RE: [EXT] OUR REF: SNM22D208104/C02/GBL950X/TAYHP & YOUR REF: SLU4177U, D.O.A. 09-11-2022 -TO CONDUCT PRS & REVERT ON LIABILITY

Dear Irene,

Thank you for the assignment.

Dear Meiy,

As spoken, appointment confirmed.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 15 November 2022 10:50 AM
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: RE: [EXT] OUR REF: SNM22D208104/C02/GBL950X/TAYHP & YOUR REF: SLU4177U, D.O.A. 09-11-2022 -TO CONDUCT PRS & REVERT ON LIABILITY

Dear Sir/Mdm (LKK),

Please assist to liaise with VOLKSWAGEN to conduct survey.

Aside to Volkswagen;

Please let us have a copy of your client's SAS REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Tuesday, 15 November 2022 10:32 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: RE: [EXT] OUR REF: SNM22D208104/C02/GBL950X/TAYHP & YOUR REF: SLU4177U, D.O.A. 09-11-2022 -TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning Irene,

Please revert on confirmation ,Thank you.

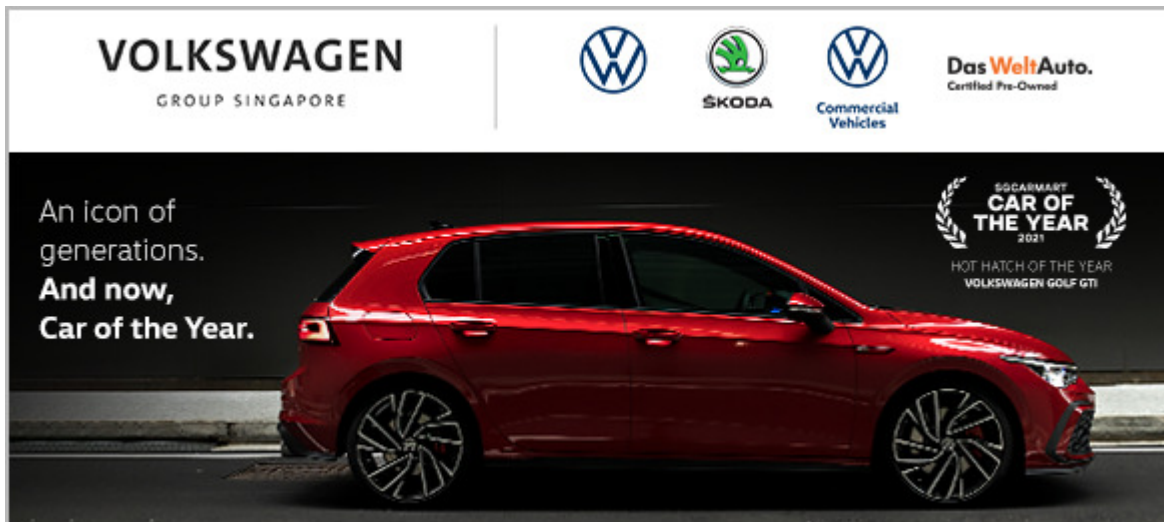
Survey on 16-11-2022 , 2PM at Alexandra.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. [Think Blue.](#)

Internal

From: Wong Meiy (VGS - SG/Singapore)
Sent: Monday, 14 November 2022 6:18 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: RE: [EXT] OUR REF: SNM22D208104/C02/GBL950X/TAYHP & YOUR REF: SLU4177U, D.O.A. 09-11-2022 -TO CONDUCT PRS & REVERT ON LIABILITY

Dear Irene,

Please revert on confirmation ,Thank you.

Survey on 16-11-2022 , 2PM at Alexandra.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

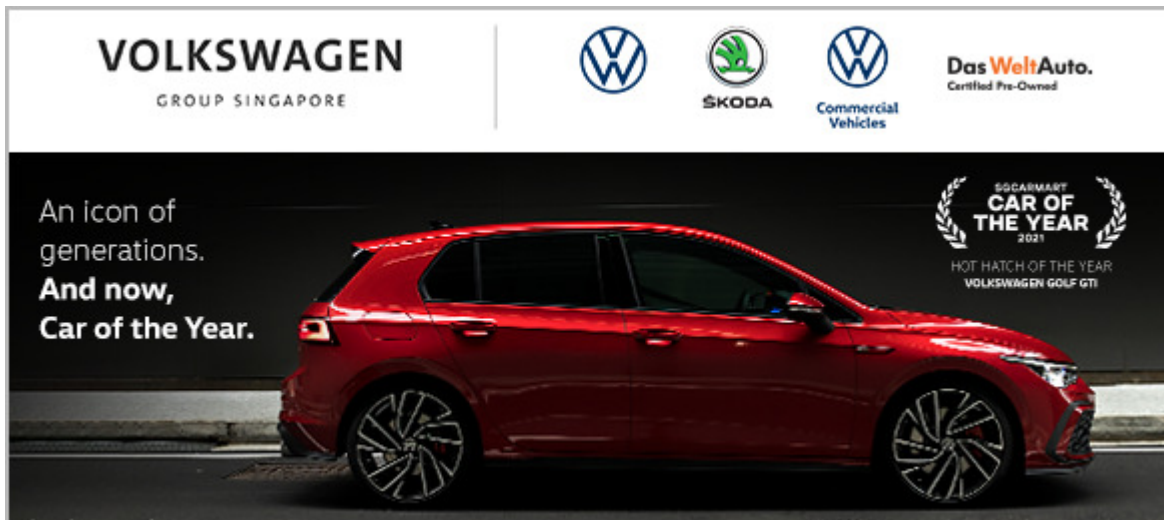
Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. [Think Blue.](#)

Internal

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 14 November 2022 6:10 pm

To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: [EXT] OUR REF: SNM22D208104/C02/GBL950X/TAYHP & YOUR REF: SLU4177U, D.O.A. 09-11-2022 -TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Irene](#),

Please refer to the below email.

Kindly **conduct PRS SLU4177U & revert on liability** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. [All correspondence should be made via email claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Monday, November 14, 2022 12:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLU4177U & GBL950X ON 09-11-2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Claims ,

Please revert on liability & [arrange survey on 16-11-2022 , 2PM at Alexandra.](#)
Please revert to confirm, Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>

VOLKSWAGEN
GROUP SINGAPORE



Das WeltAuto.
Certified Pre-Owned



It's not e-mail, if you print it. [Think Blue.](#)

Internal