

Huey Yon (LKKAuto)

From: Rasul (LKKAuto)
Sent: Wednesday, 4 January 2023 9:33 AM
To: SUR; CS A Team
Subject: FW: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

From: Southern Motor <soumotorclaims@hotmail.com>
Sent: Wednesday, 4 January 2023 9:33:11 am (UTC+08:00) Kuala Lumpur, Singapore
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: Re: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Hi Rasul ,

Noted with thanks .

Thanks
TiTi
Southern Motor
6273-0369

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Wednesday, January 4, 2023 9:24 AM
To: Southern Motor <soumotorclaims@hotmail.com>
Cc: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: Re: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Hi Ti Ti,

Kindly refer to estimate. Kindly take note the LTA Fees \$7.45 cannot be included in total repair cost.
Please do separate billing for this LTA Fees.
Kindly acknowledge

Best Regards,
Rasul | Assessor
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Wednesday, 4 January 2023 9:04 am
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: Fw: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

case finalised

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Southern Motor <soumotorclaims@hotmail.com>

Sent: Tuesday, 3 January 2023 3:59 pm

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: Re: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Hi Rasul ,

We confirm acceptance of your offer \$5341.95 @3days .

Thanks

Ti Ti

Southern Motor

6273-0369

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Tuesday, January 3, 2023 11:17 AM

To: Southern Motor <soumotorclaims@hotmail.com>

Subject: Re: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Hi Ti Ti,

Refer to attachment

We will be advising our principal a cost of repair P/P \$5,341.95 /- with 03 days of repair, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Southern Motor <soumotorclaims@hotmail.com>

Sent: Wednesday, 28 December 2022 5:02 pm

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: Re: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Hi Rasul ,

Kindly finalize the cost of repair to FBN7601Y .

Thanks,

Ti Ti
Southern Motor
6273-0369

From: Southern Motor <soumotorclaims@hotmail.com>
Sent: Tuesday, December 20, 2022 3:28 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: Fw: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Hi Rasul ,

Kindly finalize the cost of repair to FBN7601Y .

Thanks,

Ti Ti
Southern Motor
6273-0369

From: Southern Motor <soumotorclaims@hotmail.com>
Sent: Friday, December 16, 2022 9:58 AM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: Fw: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Hi Rasul

Kindly finalize the cost of repair to FBN7601Y .

Thanks,

Ti Ti
Southern Motor
6273-0369

From: Southern Motor <soumotorclaims@hotmail.com>
Sent: Tuesday, November 15, 2022 1:29 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Hi Irene ,

Please arrange for survey asap.

Thanks,
Southern Motor
6273-0369

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, November 14, 2022 4:47 PM
To: Southern Motor <soumotorclaims@hotmail.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SOUTHERN MOTOR to conduct survey.

Aside to SOUTHERN MOTOR;

Please let us have a copy of your client's SAS REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Southern Motor <soumotorclaims@hotmail.com>
Sent: Monday, 14 November 2022 11:42 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Fw: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

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Hi Irene ,

We choose Steve Chen (LKK) .

Thanks
Ti Ti
Southern Motor
6273-0369

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, November 11, 2022 5:38 PM

To: Southern Motor <soumotorclaims@hotmail.com>
Subject: RE: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Dear Sirs,
We refer to your email
Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.
NOTICE :
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.
Best Regards,
Irene
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6192 | F: (65) 6224 7175
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 11 November 2022 3:17 PM
To: Southern Motor <soumotorclaims@hotmail.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM22D207804/SKW7046X/TAYHP - Third Party Claims -FBN7601Y

Dear Irene,

Please assist conduct PRS for FBN7601Y.

Note : OIC – Irene Tay 63896192

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Southern Motor <soumotorclaims@hotmail.com>
Sent: Friday, 11 November 2022 2:43 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Third Party Claims -FBN7601Y

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Hi ,

We are acting on behalf of FBN7601Y.
Kindly arrange survey for the motorcycle FBN7601Y.

Thank you

Ti Ti
Southern Motor
6273-0369