Meng Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 15 November 2022 3:24 PM

To: 'PBSP'; SUR; assignments **Cc:** Inthiran Thurasamy

Subject: OUR REF: SNM22D208080/C02/SKH3005U/KHONGLH & YOUR REF: SLT8836E,

D.O.A ON 05/11/2022 | ASSIGN LKK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange PRS.

Thank you

Regards,

Lynn Khong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 November 2022 2:06 pm

To: 'PBSP' <pml-pbsp@simedarby.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: OUR REF: SNM22D208080/C02/SKH3005U/KHONGLH & YOUR REF: SLT8836E, D.O.A ON 05/11/2022 - TO

CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE via EMAIL ONLY

Dear Lynn,

Please refer to the below email.

Kindly conduct PRS SLT8836E & revert on liability soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, November 14, 2022 7:23 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Inthiran Thurasamy < inthiran.thurasamy@simedarby.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT - SLT8836E (BMW) & SKH3005U ON 05/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs

We refer to the above matter.

Please see attached Accident Report, Police report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regards Claims Team

Body and Paint

BMW

Performance Motors Ltd Performance Munich Autos

DDI: +65 6319 0174 FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



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