

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 15 November 2022 10:35 AM
To: Tan Alan; SUR; assignments
Cc: derrick@cititrans.com.sg; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D208044/YQ2937Z/LEWLC - ACCIDENT INVOLVING YOUR INSURED YQ2937Z & OUR CLIENT' VEHICLE PC216P ALONG PIE TOWARDS TUAS AFTER TENGAH FLYOVER ON 08.11.2022

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Tan Alan <atautoconsultant@gmail.com>
Sent: Tuesday, 15 November 2022 10:32 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: derrick@cititrans.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208044/YQ2937Z/LEWLC - ACCIDENT INVOLVING YOUR INSURED YQ2937Z & OUR CLIENT' VEHICLE PC216P ALONG PIE TOWARDS TUAS AFTER TENGAH FLYOVER ON 08.11.2022

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Hi Jenny,

Thank you for the fast response, we are agreeable to select Kenneth from LKK as the SJE for the above case, thank you.

Rgds
Alan

On Tue, Nov 15, 2022 at 10:29 AM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

Dear Sirs/Madam,

Pls refer to attached email sent 11/11/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Tan Alan <atautoconsultant@gmail.com>

Sent: Tuesday, 15 November 2022 8:32 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jenny Lew <jenny.lew@sg.cntaiping.com>; derrick@cititrans.com.sg

Subject: Re: OUR REF: SNM22D208044/YQ2937Z/LEWLC - ACCIDENT INVOLVING YOUR INSURED YQ2937Z & OUR CLIENT' VEHICLE PC216P ALONG PIE TOWARDS TUAS AFTER TENGAH FLYOVER ON 08.11.2022

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Hi all,

Hope we can get the survey arranged today as our client' vehicle had park in the workshop since accident. Thank you.

Rgds

Alan

On Mon, Nov 14, 2022, 13:53 Tan Alan <atautoconsultant@gmail.com> wrote:

Hi Jenny,

We haven't received any arrangement for the survey so far. Our client vehicle had park since the accident. Please help to expedite inorder to reduce the time losses. Thank you.

Rgds

Alan

On Fri, Nov 11, 2022, 10:53 Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

Dear Jenny,

Please conduct PRS for PC216P.

Note : OIC - Jenny Lew 63896171

*** Kindly quote our reference number for future correspondences.*

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Tan Alan <atautoconsultant@gmail.com>

Sent: Thursday, 10 November 2022 3:48 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: ACCIDENT INVOLVING YOUR INSURED YQ2937Z & OUR CLIENT' VEHICLE PC216P
ALONG PIE TOWARDS TUAS AFTER TENGAH FLYOVER ON 08.11.2022

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Hi Sir,

I've attached the amended GIA report. please help to follow up with the survey,
thank you.

Rgds

Alan

On Wed, Nov 9, 2022 at 2:19 PM Tan Alan <atautoconsultant@gmail.com> wrote:

Dear Sir,

Attached herewith is the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol. Thank you.

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Rgds

Alan Tan

83868989

A T Auto Consultant

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A T Auto Consultant

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Rgds

Alan Tan

83868989

A T Auto Consultant