

## Meng Yan (LKK Auto)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Monday, 14 November 2022 5:04 PM  
**To:** Prompt Auto Solutions Pte Ltd; SUR; assignments  
**Subject:** OUR REF: SNM22D208031/C02/GBH4453J/KHONGLH & YOUR REF: SLP2829L, D.O.A. 07.11.2022 | SJE LKK

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Roy,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Prompt Auto Solutions Pte Ltd  
8 Kaki Bukit Ave 4  
#02-37  
Premiere @ Kaki Bukit  
Singapore 415875

Roy 97319322

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Prompt Auto Solutions Pte Ltd <promptautosolutions@gmail.com>  
**Sent:** Monday, 14 November 2022 4:58 pm  
**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM22D208031/C02/GBH4453J/KHONGLH & YOUR REF: SLP2829L, D.O.A. 07.11.2022 | PRS SUR LIST

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn

We would like to assign Marcus Chua (LKK) for the Pre Repair Survey.

Thank you  
Roy Chak

On Mon, 14 Nov 2022 at 4:55 PM, Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)> wrote:

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

[3 Anson Road #15-00](#) Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.entaiping.com](mailto:claimsdept@sg.entaiping.com)>

**Sent:** Monday, 14 November 2022 4:44 pm

**To:** 'Prompt Auto Solutions Pte Ltd' <[promptautosolutions@gmail.com](mailto:promptautosolutions@gmail.com)>; Lynn Khong <[lynn.khong@sg.entaiping.com](mailto:lynn.khong@sg.entaiping.com)>

**Subject:** OUR REF: SNM22D208031/C02/GBH4453J/KHONGLH & YOUR REF: SLP2829L, D.O.A. 07.11.2022 – TO CONDUCT PRS

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Lynn,

Please refer to the below email.

Kindly **conduct PRS SLP2829L** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15-00](#) Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Prompt Auto Solutions Pte Ltd <[promptautosolutions@gmail.com](mailto:promptautosolutions@gmail.com)>  
**Sent:** Monday, November 14, 2022 11:13 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Request For Pre Repair Survey

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Client : SLP2829L

Your Insured : GBH4453J

D. O. A : 07/11/2022 07:20 (SGT)

Location : Kampong Java Road- Thomson Before Hampshire Road

Dear sir,

Please be informed of an accident between the mentioned vehicles.

Kindly arrange for assessment of our client's vehicle.

Thank you

Roy 97319322

[8 Kaki Bukit Avenue 4](#)

[#02](#)-37 Premier @ Kaki Bukit

Singapore 415875

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Prompt Auto Solutions Pte Ltd

8 Kaki Bukit Ave 4

#02-37

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