

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 21.12.2022

China Taiping Insurance Singapore Pte Ltd  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SNG5765R / GBK1251D ON 13.11.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SNG5765R** , which was involved in the captioned accident with your insured vehicle no: **GBK1251D** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 3,210.00
2) Loss of RENTAL	\$ 300.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 3,512.00</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Report             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving License         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 14.11.2022

TO : CHINA TAIPING INSURANCE SINGAPORE PTE LTD

RE : ACCIDENT INVOLVING VEHICLE NO. SNG 5765R / GBK 1251D

AND OTHERS

ALONG WHITLEY ROAD

ON 13.11.2022

I/We, LOY POH HONG

of (NRIC No./ROC No.) S16301786

of 522 JELAPANG ROAD #12-297 SINGAPORE 670522

owner of vehicle no. SNG 5765R in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SNG 5765R at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

LOY POH HONG

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement term herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW0002382201 Claim No : SNM22D208221/C02/GB1251D/TAYHP  
Claimant : LOY POH HONG  
Amount : **S\$3,412.00**  
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED AND TWELVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNG5765R  
Insured Vehicle No. : GBK1251D

Date of Loss : 13/11/2022  
Place of Accident : PIE BEFORE STEVEN EXIT TOWARDS TUAS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : FINELINE CONSTRUCTION PTE LTD  
Driver Name : LIM KOK HAO (LIN GUOHAO)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	3,210.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	200.00
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	<b>S\$</b>	<b>3,412.00</b>

Claimant Name : LOY POH HONG NRIC No : S1630178G

Signature :  Date : 20.03.2023

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 23255

Date : 19.12.2022

Vehicle No : SNG5765R

Make/Model : HYUNDAI TL TUCSON 1.6

Chassis/Eng# :

Accident Date : 13.11.2022

Claim No :

Reference : 1122 -23255

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 3000.00

E. & O. E.

Total : S\$ 3000.00

GST @ 7% : S\$ 210.00

**Amount Due : S\$ 3210.00**



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. **23007**

Name <b>LOY POH HONG</b>			REG. No. <b>SMM 5332L</b>	MAKE MODEL:	
ADDRESS <b>522 JELAPANG ROAD #12-297 SINGAPORE 670522</b>			DIESEL	PETROL	E 1/4 1/2 3/4 F
			KM IN	DATE & TIME IN <b>16.11.2022 @ 14:05p.m</b>	
			KM OUT	DATE & TIME OUT <b>14.11.2022 @ 14:50pm</b>	
			KM DRIVEN	TIME USED	
NAMED DRIVER <b>CHONG JIN CHENG</b>					
DRIVING LICENCE NO <b>S9116392 F</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS	@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>2</b> DAYS	@ \$ <b>150.00</b>	<b>\$ 300.00</b>
ADD NAMED DRIVER			WEEKS	@ \$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS	@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL
<b>IMPORTANT NOTES:</b> This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.			TOTAL RENTAL <b>\$ 300.00</b>		
			DELIVERY FEE		
			COLLECTION FEE		
<b>ADDITIONAL CONDITIONS:</b> <b>COMPREHENSIVE COVERED EXCESS:</b> *Section I – Used in S'pore only : SGD 2000.00      *Section I – Used outside S'pore : SGD 4000.00 *Section II – Used in S'pore only : SGD 1500.00      *Section II – Used outside S'pore : SGD 3000.00 *W/Screen Excess In S'pore : SGD 100.00      *W/Screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle *Section II – Used in S'pore only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II – Used outside S'pore : SGD 3000.00 <b>YOUNG AND INEXPERIENCE DRIVER</b> Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience. <b>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Section I – Used in S'pore only : SGD 6000.00      *Section I – Used outside S'pore : SGD 12,000.00 *Section II – Used in S'pore only : SGD 6000.00      *Section II – Used outside S'pore : SGD 12,000.00 *W/Screen Excess In S'pore : SGD 100.00      *W/Screen Excess Outside S'pore : SGD 100.00 <b>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 6000.00 *Hirer must bear all costs to the damage of the return vehicle *Section II – Used outside S'pore : SGD 12,000.00 <b>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</b>			<b>X</b> PER DAY \$      PER WEEK \$      PER MONTH \$		
			<b>X</b> PER DAY \$      PER WEEK \$      PER MONTH \$		
PREPAYMENT			TOTAL CHARGE		
CHECK			DEPOSIT		
CASH					
RECEIPT NO.			NETT CHARGE		
AMOUNT DUE / REFUND					

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

**X**

RENTER'S/DRIVER'S SIGNATURE

**X**

DYNAMIC CAR RENTAL

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LOY POH HONG

Invoice : DCR-2022-11-26

Date : 16.11.2022

Agreement No : 23007

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM5332L</u> ( 1122-23255 )	\$ 300.00
Rental Period from <u>14.11.2022</u> to <u>16.11.2022</u> .	
E. & O. E.	Total \$ <u>300.00</u>

KE LI  
for Dynamic Car Rental

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GBK1251D

Date of Accident

13/11/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 06/01/2022 - 05/01/2023

Requested By ..... ALLAN TANG (KIM CHWEE AUT...

Requested Date ..... 14/11/2022 14:34

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 14 December 2022 10:55 AM  
**To:** legal@fineline.com.sg  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING GBK1251D (CHINA TAIPING) AND SNG5765B AT/ALONG PIE BEFORE STEVEN EXIT TOWARDS TUAS ON 13/11/2022

### M/S FINELINE CONSTRUCTION PTE LTD

Dear Officer In Charge & Lim Kok Hao (Lin GuoHao),

We refer to the above matter and our email below.

My apology as mistakenly used my ex-colleague Ms Asher's email.

Please contact me if you have any enquiry regarding the above captioned accident. Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref: CC6/CTI22011442/Upa3

**Insured Name : FINELINE CONSTRUCTION PTE LTD**

**Insured Driver : Lim Kok Hao (Lin GuoHao)**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBK1251D (CHINA TAIPING) AND SNG5765B AT/ALONG PIE BEFORE STEVEN EXIT TOWARDS TUAS ON 13/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SNG5765B** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.



Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Friday, 10 March 2023 2:50 am  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / OUR REF: SNM22D208221/C02/GB1251D/TAYHP & YOUR REF: CC6/CTI22011442/Upa3-SNG5765R, DOA 13/11/2022 -TPP DIRECT SETTLEMENT

Dear Sir/Mdm,

We refer to the above captioned matter.

Please proceed to offer repairer "Fastech Auto Pte Ltd" at \$3,412.00 (all-in).

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Tuesday, January 31, 2023 4:04 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / OUR REF: SNM22D208221/C02/GB1251D/TAYHP & YOUR REF: CC6/CTI22011442/Upa3-SNG5765R, DOA 13/11/2022 -TPP DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D208221/C02/GB1251D/TAYHP  
LKK ref : CC6/CTI22011442/Upa3

Dear Irene,

ACCIDENT INVOLVING SGBK1251D (CHINA TAIPING) AND SNG5765R (TP) ON 13/11/2022

We refer to the above matter.

It is an accident under BOLA 28 chain collision. 3 vehicles involved OI (middle) TP (1<sup>st</sup>). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$3,412.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,837.90	\$ 3,210.00 (inclusive of GST)
2. Loss of Rental (2 days x \$150)	\$ 300.00	\$ 200.00 (2 days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 17,139.90</b>	<b>\$ 3,412.00</b>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Monday, 28 November 2022 3:34 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D208221/C02/GB1251D/TAYHP & YOUR REF: CC6/CTI22011442/Upa3-SNG5765R, DOA 13/11/2022 -TPP DIRECT SETTLEMENT

Enclosed herewith the Insured SAS REPORT.

(PW. GBK1251D)

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI

**Sent:** Wednesday, 16 November 2022 4:46 PM

**To:** 'Mei Kwan (LKKAUTO)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** OUR REF: SNM22D208221/C02/GB1251D/TAYHP & YOUR REF: CC6/CTI22011442/Upa3-SNG5765R, DOA 13/11/2022 -TPP DIRECT SETTLEMENT

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Irene,

Please refer to the below email.

Kindly **conduct LKK Auto DS - SNG5765R** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, November 16, 2022 10:50 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBK1251D (OI : CTI - TBA) AND SNG5765R (TP : LKK REF - CC6/CTI22011442/Upa3) on 13/11/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNG 5765R at M/s Fastech Auto Pte Ltd - Kaki Bukit on 15.11.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)