

EzLyna (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 10 March 2023 2:50 am
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D208221/C02/GB1251D/TAYHP & YOUR REF: CC6/CTI22011442/Upa3-SNG5765R, DOA 13/11/2022 -TPP DIRECT SETTLEMENT

Dear Sir/Mdm,

We refer to the above captioned matter.

Please proceed to offer repairer "Fastech Auto Pte Ltd" at \$3,412.00 (all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, January 31, 2023 4:04 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / OUR REF: SNM22D208221/C02/GB1251D/TAYHP & YOUR REF: CC6/CTI22011442/Upa3-SNG5765R, DOA 13/11/2022 -TPP DIRECT SETTLEMENT

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Your ref : SNM22D208221/C02/GB1251D/TAYHP
LKK ref : CC6/CTI22011442/Upa3

Dear Irene,

ACCIDENT INVOLVING SGBK1251D (CHINA TAIPING) AND SNG5765R (TP) ON 13/11/2022

We refer to the above matter.

It is an accident under BOLA 28 chain collision. 3 vehicles involved OI (middle) TP (1st). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$3,412.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,837.90	\$ 3,210.00 (inclusive of GST)
2. Loss of Rental (2 days x \$150)	\$ 300.00	\$ 200.00 (2 days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,139.90	\$ 3,412.00

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 28 November 2022 3:34 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D208221/C02/GB1251D/TAYHP & YOUR REF: CC6/CTI22011442/Upa3-SNG5765R, DOA 13/11/2022 -TPP DIRECT SETTLEMENT

Enclosed herewith the Insured SAS REPORT.

(PW. GBK1251D)

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI

Sent: Wednesday, 16 November 2022 4:46 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: OUR REF: SNM22D208221/C02/GB1251D/TAYHP & YOUR REF: CC6/CTI22011442/Upa3-SNG5765R, DOA 13/11/2022 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Kindly **conduct LKK Auto DS - SNG5765R** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, November 16, 2022 10:50 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBK1251D (OI : CTI - TBA) AND SNG5765R (TP : LKK REF - CC6/CTI22011442/Upa3) on 13/11/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNG 5765R at M/s Fastech Auto Pte Ltd - Kaki Bukit on 15.11.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)