

Our Ref : SNC2667G / TP#1824
Your Ref : SKN5612Y / CC6/CTI22011439/K

WITHOUT PREJUDICE

Date : 20th December 2022

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNC2667G & SKN5612Y ON 14/11/2022
ALONG 210 TURF CLUB ROAD INSIDE CAR PARK AREA**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	8,453.00	
- Loss of use	S\$	720.00	(\$80.00 X 09 Days)
- Towing Fee	S\$	60.00	
- LTA / GIA Search Fee	S\$	2.00	
Grand Total	S\$	<u>9,235.00</u>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00262012200 Claim No : SNM22D208207

Claimant : OPTIMA WERKZ PTE LTD

Amount : **S\$8,875.00**
SINGAPORE DOLLARS EIGHT THOUSAND EIGHT HUNDRED SEVENTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNC2667G

Insured Vehicle No. : SKN5612Y

Date of Loss : 14/11/2022

Place of Accident : TURF CLUB ROAD TURF CITY CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SOH AI GEOK

Driver Name : CHUNG CHEOW KOK PATRICK LAWRENCE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	8,453.00
(3) Loss of Use/ Rental/Earning	S\$	360.00
(4) GIA/ Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees /Towing	S\$	60.00
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 8,875.00

Claimant Name : 
OPTIMA WERKZ PTE LTD

NRIC No : 20122455W

Signature : 

Date : 18/12/2023

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116
Fax: 62221033

INV NO. : 322201585
INVOICE DATE : 20/12/2022
REF : TP#1824
VEH NO. : SNC2667G
MAKE : MAZDA
CAR MODEL : MAZDA3 4 DOOR SEDAN
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	7,900.00	7,900.00

Remarks: DOA: 14/11/2022 @ 14:02HRS
CLAIMANT: OPTIMA WERKZ PTE LTD / CHANG KOK HENG
TP VEHICLE: SKN5612Y

Singapore Dollars: Eight Thousand Four Hundred Fifty-Three Only

SUB TOTAL	SGD	7,900.00
GST 7.00%	SGD	553.00
TOTAL	SGD	8,453.00
OUTSTANDING	SGD	8,453.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	7,900.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.: 0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKN5612Y

Date of Accident

14/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 12/11/2022 - 11/11/2023

Requested By MOHAMED NASHIK (OPTIMA W...

Requested Date 14/11/2022 16:33

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**


General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



華強環島私人有限公司 ISLAND RECOVERY SERVICES PTE LTD

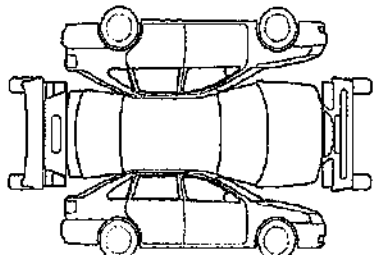
bigSAFE  **HOTLINE: 9182 8211 / 9002 8800**
Address: 28 Chia Ping Road Singapore 619977
Telephone: 6747 7400 Email: admin@islandrecovery.com.sg
Facsimile: 6844 7233 Web: www.islandrecovery.com.sg
Co. Reg. No: 202114296E GST Reg. No: 202114296E

CASH SALES / WORK ORDER

NO: 1304838

DATE: 14/11/22

ACCOUNT OF: OPTIMA

WORK DETAILS		VEHICLE DETAILS	
Time of Order: 1415		Vehicle No: SMC26679 Make & Model: Mazda	
Time Reached Location:		LOCATION FROM 200 Tarf - (sub - Rd) 38	
Time Left:		2ND TRIP	
Time End:		LOCATION TO 10 A M K BK2A 06	
TOWING / ROADSIDE ASSISTANCE Additional Charges		TRANSPORTATION	
<input type="checkbox"/> Using King Dolly <input type="checkbox"/> Basement / Multi Carpark <input type="checkbox"/> Midnight / Sunday / PH <input type="checkbox"/> Exotic / Luxury Vehicle <input type="checkbox"/> Crane Up / Winch Out <input type="checkbox"/> Open Door <input type="checkbox"/> Jump Start / Change Tyres / Change Battery		<input checked="" type="checkbox"/> Accident <input type="checkbox"/> Loaded / Equipment <input type="checkbox"/> Box <input type="checkbox"/> ERP / Carpark: <input type="checkbox"/> Dismantle Shaft / Brake <input type="checkbox"/> Restricted Zone <input type="checkbox"/> Others:	
			
REMARKS: 91087655			
ACCEPTANCE			
Driver / Owner Handled Over By (Name & Signature)		Island Recovery Services Pte Ltd (Driver)	
Amount \$60		GST \$	
TOTAL \$			

Disclaimer: Island Recovery Services Pte Ltd and its staff and/or any person associated therewith cannot be held liable for any loss or damage that is incurred or may be incurred by any person as a direct or indirect result of the use of Island Recovery Services Pte Ltd's service

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 18 November 2022 4:20 PM
To: mylenesohag@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SKN5612Y (CHINA TAIPING) AND SNC2667G AT/ALONG TURF CLUB ROAD, TURF CITY CARPARK ON 14/11/2022

Our Ref: CC6/CTI22011439/Kpa3

Insured Name : Soh Ai Geok
Insured Driver : Chung Cheow Kok Patrick Lawrence

Dear Sir/Madam,

ACCIDENT INVOLVING SKN5612Y (CHINA TAIPING) AND SNC2667G AT/ALONG TURF CLUB ROAD, TURF CITY CARPARK ON 14/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKN5612Y against your motor insurance policy.

Based on the accident report and video footage provided by third party, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 16 February 2023 12:25 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

Dear Lyna,

Please proceed as proposed and settle in breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, 13 February 2023 4:28 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

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Your ref: OUR REF: To be Advise
LKK ref : CC6/CTI22011439/Kpa3

Dear Jacqueline,

ACCIDENT INVOLVING SKN5612Y (CHINA TAIPING) AND SNC2667G (TP) ON 14.11.2022

We refer to the above matter.

It is an accident happened when OI failed to stop at "STOP" line and collided onto TP which was travelling straight. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Optima Werkz Pte Ltd" at \$8,935.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair	\$ 13,856.40	\$ 8,453.00 (inclusive of GST)
2. Loss of Use (9 days x \$80)	\$ 720.00	\$ 420.00 (7 days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 14,638.40	\$ 8,935.00

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 17 November 2022 5:30 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

Dear Jacqueline,

Please see attached amended PA.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 17 November 2022 5:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

Hi Mei Kwan,

DOA is on 14.11.2022 however the inspection date indicate in your preliminary advice is on 15.10.2022.

Kindly advise and revert.

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 15/10/2022 at the premises of M/s Optima Werkz Pte Ltd and have the following to report:-

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 15 November 2022 4:51 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNC 2667G at M/ Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Accident photo

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)