

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 16 February 2023 12:25 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

Dear Lyna,

Please proceed as proposed and settle in breakdown basic.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, 13 February 2023 4:28 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

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Your ref: OUR REF: To be Advise
LKK ref : CC6/CTI22011439/Kpa3

Dear Jacqueline,

ACCIDENT INVOLVING SKN5612Y (CHINA TAIPING) AND SNC2667G (TP) ON 14.11.2022

We refer to the above matter.

It is an accident happened when OI failed to stop at "STOP" line and collided onto TP which was travelling straight. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Optima Werkz Pte Ltd" at \$8,935.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair	\$ 13,856.40	\$ 8,453.00 (inclusive of GST)
2. Loss of Use (9 days x \$80)	\$ 720.00	\$ 420.00 (7 days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 60.00	\$ 60.00
Total	\$ 14,638.40	\$ 8,935.00

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 17 November 2022 5:30 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

Dear Jacqueline,

Please see attached amended PA.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 17 November 2022 5:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

Hi Mei Kwan,

DOA is on 14.11.2022 however the inspection date indicate in your preliminary advice is on 15.10.2022.

Kindly advise and revert.

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on **15/10/2022** at the premises of M/s Optima Werkz Pte Ltd and have the following to report:-

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, 15 November 2022 4:51 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Accident Involving SKN5612Y (OI : CTI - TBA) and SNC2667G (TP : LKK REF - CC6/CTI22011439/Kpa3) on 14/11/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNC 2667G at M/ Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Accident photo

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)