

EzLyna (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 23 March 2023 4:15 PM
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YOUR REF: SNM22D208206/C02/SJK3502Y/LEWLC & YOUR REF: CC6/CTI22011437/Kpa3- SJN9490S, DOA12/11/2022- TPP DIRECT SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Completed

Hi Ezlyna,

Pls proceed:

1. Cost of Repair	\$ 4,333.50 (inclusive of GST)
2. Loss of Use (7 days x \$50)	\$ 350.00 (7 days x \$50)
3. LTA/GIA Search Fee	\$ 2.00
4. Towing charges	\$ 00.00 inclusive in COR
Total	<u>\$ 4,685.50</u>

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Tuesday, March 14, 2023 4:53 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YOUR REF: SNM22D208206/C02/SJK3502Y/LEWLC & YOUR REF: CC6/CTI22011437/Kpa3- SJN9490S, DOA12/11/2022- TPP DIRECT SETTLEMENT

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Your ref: OUR REF: SNM22D208002/SJN8603R/LEEPG
LKK ref : CC6/CTI22011276/Kpa3

Dear Cecilia,

ACCIDENT INVOLVING SJK3502Y (CHINA TAIPING) AND SJN9490S (TP) ON 12/11/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Falcon-Air Auto Services Pte Ltd" at \$4,765.50 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,922.95	\$ 4,333.50 (inclusive of GST)
2. Loss of Use (7 days x \$50)	\$ 350.00	\$ 350.00 (7 days x \$50)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing charges	\$ 80.00	\$ 80.00
Total	\$ 6,354.95	\$ 4,765.50

Surveyor recommended 7 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, November 18, 2022 10:20 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208206/C02/SJK3502Y/LEWLC & YOUR REF: CC6/CTI22011437/Kpa3- SJN9490S, DOA12/11/2022- TPP DIRECT SETTLEMENT

Hi Mei Kwan / Hsiao Tong,

Thank for the update.

Insured still yet to lodge the accident report.
Pls assist to follow up.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 18 November 2022 9:35 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208206/C02/SJK3502Y/LEWLC & YOUR REF: CC6/CTI22011437/Kpa3- SJN9490S, DOA12/11/2022- TPP DIRECT SETTLEMENT

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Dear Jenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 16 November 2022 10:58 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>;
enquiries@insmartent.sg; SHIRLEY@INSMART.SG
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Claims Dept of CTI
<claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208206/C02/SJK3502Y/LEWLC & YOUR REF: CC6/CTI22011437/Kpa3- SJN9490S,
DOA12/11/2022- TPP DIRECT SETTLEMENT

Hi Mei Kwan / Hsiao Tong,

Insured yet to lodge report.
Pls assist to follow up.

Aside to M/s INSMART ENTERPRISE,

We are in receipt of a third party property claim notification against Insured's motor insurance policy arising from the accident above.

Please assist to **notify your client's driver to file Accident Report AND/OR police report IMMEDIATELY** at our authorized workshop to enable us to deal with the said claim on their behalf.

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Regards,

Jenny Lew
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 16 November 2022 9:50 am
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: OUR REF: SNM22D208206/C02/SJK3502Y/LEWLC & YOUR REF: CC6/CTI22011437/Kpa3- SJN9490S,
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via EMAIL ONLY