

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 24 November 2022 1:50 PM  
**To:** Florence Loh  
**Cc:** 'andy'; 'Francine Ng'; Admin A  
**Subject:** RE: Accident Involving SJN9490S and SJK3502Y on 12/11/2022 \*\*\* LKK REF: CC6/CTI22011437/Kpa3

### Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJN9490S AND SJK3502Y ON 12/11/2022

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Florence Loh <fa\_autoservices@falconair.com.sg>

**Sent:** Wednesday, 23 November 2022 2:58 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** 'andy' <andy@falconair.com.sg>; 'Francine Ng' <francine.gail@falconair.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

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Hi,

Any updates?

Florence Loh  
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