

EzLyna (LKKAuto)

From: Tan Lee Gek (StridesASvcs/Ins & Claims/Claims/Taxi) <LeeGek.Tan@strides.com.sg>
Sent: Friday, 31 March 2023 2:45 pm
To: CS A Team; Admin A
Subject: LOD Re: Accident on 15/11/2022 involving SHF 188R & SMU 9387K (III's insured) Our Ref: TAX/11/22/2033/lg
Attachments: GIA report of SHF188R.pdf; 11 22 2033 - documents.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,186.22
Loss of Rental	\$614.18 (7 days x \$87.74)
Loss of Income	\$420.00 (7 days x \$60.00)
GEAR Search Fee	\$2.00
Total	\$3,222.40

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation
- 6) GEAR search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT

We, **STRIDES TAXI PTE LTD** (the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHF188R** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no **SHF188R** that was damaged pursuant to the accident which occurred on **15/11/2022** (date) along **PIE TOWARDS CITY** (location) involving vehicle no/s **SMU9387K** ("the accident").

We further authorize the workshop to settle our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of our claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

We further acknowledge that any settlement the workshop may reach on our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

17 JUL 2023

Dated this _____ (day) of _____ (month) 20 ____ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



INDIA INTERNATIONAL INSURANCE PTE LTD
 Co. Reg. No. 198703792k | GST Reg. No. M2-0078806-X
 64 | Cecil Street | #04 | #05 | #06-02 | 10B Building | Singapore 049711
 Office (65) 63476100 Email insure@iil.com.sg
 Fax (65) 62244174 Website www.iil.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

India Ref: MPC2022D0008685
 Claimant Ref: SHF188R

We/I, STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,186.22 (repair cost), S\$ 894.18 (loss of ^{income} ~~use~~/rental), S\$ 2.00 (search fee), vehicle no. SHF188R that was damaged pursuant to the accident which occurred on 15/11/2022 (date) at PIE TOWARDS CITY (location) involving vehicle no. SMU9387K (insured vehicle). This is pursuant to the inspection conducted on 15/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner STRIDES TAXI PTE LTD ("the third party claimant") of vehicle no. SHF188R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHF188R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,082.40 to STRIDES TAXI PTE LTD.

Dated this 17 JUL 2023 day of July 2023.

CLAIMANT:

Signature:

Signed by the workshop (with chop)

Name:

Ashlene Lee

NRIC:

Address:

Strides Taxi Pte Ltd
60 Woodlands Industrial Park E4
Singapore 757705

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV230300236
Date : 20.03.2023
Vehicle No. : SHF188R
Your Ref No. : TAX/11/22/2033
Our Ref No. : 24116868
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
REAR BUMPER REINFORCEMENT	0.00	\$ 360.10	0.00	\$ 0.00	\$ 0.00
COVER, RR BUMPER ASSY	1.00	\$ 525.40	(25.00)	\$ 131.35	\$ 394.05
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 12.00	(25.00)	\$ 6.00	\$ 18.00
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 4.30	(25.00)	\$ 2.15	\$ 6.45
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 4.30	(25.00)	\$ 2.15	\$ 6.45
PAD, RR BUMPER, CTR	3.00	\$ 12.00	(25.00)	\$ 9.00	\$ 27.00
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 12.30	(25.00)	\$ 6.15	\$ 18.45
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.80	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 143.60	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 143.60	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 128.00	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 128.00	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.80	(25.00)	\$ 12.00	\$ 36.00
GUARD, RR BUMPER, LOWER	1.00	\$ 405.00	(25.00)	\$ 101.25	\$ 303.75
COVER, GUARD RR BUMPER LOWER	1.00	\$ 23.90	(25.00)	\$ 5.97	\$ 17.93
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	0.00	\$ 42.20	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	0.00	\$ 42.20	0.00	\$ 0.00	\$ 0.00
REAR BUMPER GROMMET SCREW	0.00	\$ 2.20	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 189.20	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 261.60	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 249.10	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 78.00	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Mar 22, 2023 16:31 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV230300236
Date : 20.03.2023
Vehicle No. : SHF188R
Your Ref No. : TAX/11/22/2033
Our Ref No. : 24116868
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount	Amount
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 707.10	0.00	\$ 0.00	\$ 0.00
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$1238.40	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	0.00	\$ 992.30	0.00	\$ 0.00	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 59.10	0.00	\$ 0.00	\$ 0.00
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 59.10	0.00	\$ 0.00	\$ 0.00
STRIDES LOGO	0.00	\$ 7.80	0.00	\$ 0.00	\$ 0.00
STICKER DECAL 65558888	0.00	\$ 21.60	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	1.00	\$ 360.10	(25.00)	\$ 90.02	\$ 270.08
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 59.10	(25.00)	\$ 14.77	\$ 44.33
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 59.10	(25.00)	\$ 14.77	\$ 44.33
STRIDES LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 65558888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
				<u>Sub-Total</u>	<u>\$ 1396.22</u>

Labour

TO REPAIR REAR END PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO REPAIR REAR PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00

Others

TO RESPRAY REAR PANEL	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
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· By Bank Transfer:

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· Bank Name : DBS Bank Ltd - SGD
· Bank Account No.: 018-008617-4
· Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Mar 22, 2023 16:31 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV230300236
Date : 20.03.2023
Vehicle No. : SHF188R
Your Ref No. : TAX/11/22/2033
Our Ref No. : 24116868
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 100.00
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 200.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	0.00	\$ 180.00	0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 120.00	0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 40.00	0.00	\$ 40.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00

GRAND TOTAL \$ 2,186.22

Remark :

Make/Model : PRIUS4FL
Accident Date : 15.11.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No. : 018-008617-4
Swift Code : DBSSGSG

Koo Yew Chung

Koo Yew Chung (Mar 22, 2023 16:31 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Laid Up Report

Accident Start Date : 01/11/2022

Date Generated : 25/11/2022

Accident End Date : 25/11/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/22/2033	SHF188R	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24116868	15/11/2022 2:02 PM	22/11/2022 1:21 PM

7

STRIDES

TAXI

MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/22/2033

From: Strides Taxi Pte Ltd

Date: 16th November 2022

**ACCIDENT ON 15/11/2022 INVOLVING SHF 188R & SMU 9387K ALONG
HONG KAH FLYOVER TOWARDS JURONG TOWN HALL RD**

This is to confirm that the daily rental rate for SHF 188R is \$87.74 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMU9387K

Date of Accident

15/11/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**
Period of Insurance **30/07/2022 - 29/07/2023**
Requested By **SHANTI B THAIYAL NAYAGI (S...**
Requested Date **15/11/2022 14:49**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Nov 2022 15:54	Clm Dtl Modified	Claimant's Name: -> Strides Taxi Pte Ltd. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	15 Nov 2022 15:54	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	15 Nov 2022 15:54	Clm Created	Reg No: SHF188R. Acct Date: 2022/11/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	15 Nov 2022 15:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	15 Nov 2022 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/24	[A] HOW MEI KWAN
6	15 Nov 2022 15:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 Nov 2022 15:55	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
8	15 Nov 2022 15:58	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	16 Dec 2022 10:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/24. Mandate Remarks: Request AVF from TP	[I] Sundari Nagarajan
10	16 Dec 2022 10:13	Adj Mandate Set	Approved:0.00:Request AVF from TP	[I] Sundari Nagarajan
11	28 Dec 2022 16:49	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OI rear ended TP.	[A] Ezlyna
12	29 Dec 2022 11:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/11/24. Mandate Remarks: Request AVF from TP	[I] Sundari Nagarajan
13	29 Dec 2022 11:13	Adj Mandate Set	Approved:0.00:Request AVF from TP	[I] Sundari Nagarajan
14	29 Dec 2022 14:47	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OI rear ended TP.	[A] Ezlyna
15	30 Dec 2022 12:30	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/11/24. Mandate Remarks: Agree to do direct settlement. Request AVF from TP	[I] Sundari Nagarajan
16	30 Dec 2022 12:30	Adj Mandate Set	Approved:0.00:Agree to do direct settlement. Request AVF from TP	[I] Sundari Nagarajan
17	08 Feb 2023 12:24	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
18	13 Feb 2023 10:08	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
19	16 Feb 2023 09:55	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
20	22 May 2023 11:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
21	22 May 2023 11:43	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
22	22 May 2023 11:43	Clm Dtl Modified	JPJ Reg. Date: -> 2019/12/26.	[A] JOANNE LEE KHANG MIN
23	22 May 2023 11:43	Clm Details Notified		[A] JOANNE LEE KHANG MIN
24	19 Jun 2023 11:20	Adj Mandate Request	Cur.Req:3082.40:PODS Liability: 100% *Quantum: \$3,082.40. Please refer to adjuster & D E Assessment reports for details. *For your approval please.	[A] Ezlyna
25	20 Jun 2023 12:21	Adj Mandate Set	Approved:3082.40.	[I] Sundari Nagarajan

Date From  Date To  Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2869508	16 Nov 2022 09:46:46	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHF188R	SMU9387K	11.00
2912052	08 Feb 2023 12:24:47	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHF188R	Sundari Nagarajan	xx.xx
2967519	22 May 2023 11:43:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHF188R	SMU9387K	11.00