


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2023/04/PD0326/DS (MY)

Your Ref: LONPAC-GW4261H

05/04/2023

BY HAND (INS COPY)

M/S.LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLS8756H AND GW4261H ON 15/11/2022

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost	- \$8,482.43	B. LTA Search	- \$2.00
C. Excess	-	D. Loss of Use	-
E. Rental	- \$482.65(\$68.95x7days)	F. Others	- \$560.00(Loss of Income)
G. Medical Claims	-	Total Claim - \$9,527.08	
H. -Undertake By Claimant	<input type="checkbox"/>		

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice | (X) Discharge Voucher |
| (✓) Car Rental Invoice/Agreement | (X) Original Photograph X _____ |
| (✓) GIAS/Police Report/s | (X) Original/Photocopy Survey |
| (✓) Certificate of Insurance | (✓) LTA Search Fees |
| (✓) Letter of Authority | (X) Medical Receipt |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)



Borneo Motors

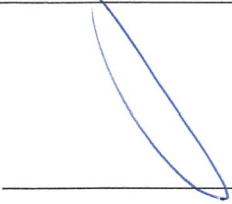
Inchcape

Co. Reg No. : 196700086Z
GST Reg No. : MR-8500000-9
No. 2 PANDAN CRESCENT
SINGAPORE 128462, Tel no.: 6631 1188



TOYOTA

PRO-FORMA INVOICE

Account Details			Account No.		Customer Details		
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia			S1000007 / ICLPI1		M/S Grab Rentals Pte Ltd 3 Media Close #01-03/06 Singapore 138498 Work: 65703925		
			Document No. 0				
			Document Date 15/02/2023				
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2017	ZYX10	CAT B	10/10/2017	SLS8756H	0	18632	75/DS/SLS8756H
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On
ZYX102073347		2ZR8189801	60	Ng Mei Yen	15/11/2022 15.54		--/--/---- 0.00
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount	
1	Z	BP-GRAB-DS SUNDRIES - FLASH ARRIVE: DD/MM/YY 0000HR TP VEH NO.:GW4261H ACC DATE:15/11/22 DRIVE IN:15/11/22 DATE-IN: DATE SURVEY:15/11/22 NO OF REPAIR DAYS:4 DAY BY:STEVE LKK (LIABILITY 50/50)				50.00	
2	S	BP-SUBLET CHANGE FRONT LEFT RIM	0239			198.00	
3	S	BP-SUBLET CHECK WIRING AND CONDUCT LEAK TEST	0742			198.00	
4	S	BP-SUBLET TO RESET ECU AND REPROGRAMME	0742			198.00	
5	S	BP-SUBLET CONDUCT WHEEL ALIGHMENT	0742			198.00	
6	S	BP-SUBLET REPL ACC AFF AREA STRAIGHTEN & PANEL BEAT ACC AFF AREA	0742			792.00	
7	S	BP-SUBLET RESPRAY ACC AFF AREA	0742			1312.00	
8	1	U52119-10410 B0 COVER, FR BUMPER	1.00	1495.90		1495.90	
9	2	T52521-10040 RETAINER, FR BUMPER,	1.00	58.60		58.60	
10	3	T53802-10700 FENDER SUB-ASSY, FR	1.00	916.30		916.30	
11	4	T75602-10010 MOULDING SUB-ASSY,	1.00	159.20		159.20	
12	5	U42611-10350 WHEEL, DISC	1.00	2303.50		2303.50	
13	6	T52146-10060 STAY, FR BUMPER	1.00	48.00		48.00	
For & on behalf of Borneo Motors (Singapore) Pte Ltd			Customer's Signature		Charge Summary		Total 7,927.50
			Please acknowledge receipt of vehicle		Parts 4,981.50		GST 7.00% 554.93
					Labour 50.00		
					Sublet 2,896.00		
					Lubrication/Fluid 0.00		
					Others 0.00		
					Less 0.00		Amount Due 8,482.43

Customer Copy



Renter Details

Name Sivandarass S/O M Sevoo
NRIC
Driver's License
Address
Date of Birth
Telephone Number
Mobile Number

Vehicle Description

Vehicle Number SLS8756H
Make & Model Toyota C-HR

Rental Period

Rental Agreement 137157
Rental Agreement Start Date 15 Sep 2022
Minimum Rental Period End Date 14 Sep 2023
Minimum Rental Period (days) 364

Rental Charges

Package Name toyotachr_mileage_2022offer_12m_68.95_020922_nofrills
Promotional Rental Rates (without GST) S\$64.44 / daily
GST amount S\$4.51
Promotional Rental Rates (with 7% GST) S\$68.95 / daily
Open Contract Rental Rates Please see note below**
Deposit Collected S\$800.00 (as at 15 Sep 2022)
Package notes toyotachr_mileage_2022offer_12m_68.95_020922_nofrills

**Note: in the case of re-contracting, the above mentioned Promotional Rental Rates will take effect only from the day after the start date of this Agreement.*

***Promotional Rental Rates applicable till end of Minimum Rental Period, Lessor reserves the right to increase Rental Rates thereafter to a Rate which it deems appropriate, and may do so on more than one occasion. Before any Rental Rate increment is implemented, Lessor will provide the Renter with 10 business days' notice through the relevant communication channels, including (but not limited to) SMS and/or messages through the Grab Driver App.*

Add-Ons (Other Charges) are listed on separate pages



Schedule
Rental agreement # 137157

Terms and Conditions

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to ensure that the rented vehicle is maintained appropriately and serviced in a timely fashion;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me;
- (g) for the Lessor to comply with its obligations under agreements with the owner/lender in relation to the Vehicle (including disclosure of personal data to the owner/lender);
- (h) for debt recovery purposes in the event that I am in default of my payment obligations (including provision of my personal data to debt recovery agency/ies for inclusion on a negative listing);
- (i) where I have applied for finance-related or insurance services from Grab group or its partners, to process my application and assess my suitability for the service I requested;
- (j) for the Lessor to comply with its obligations under law; and
- (k) to investigate and process any insurance claims relating to the vehicle rented by me.

Schedule

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp

Date:

Signature not required if re-contracted online with email acknowledgement

Authorised Signatory/Stamp

Grab Rentals Pte Ltd

Date:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	15/11/2022 13:39 (SGT)
Reported by	Driver
Date of Accident	15/11/2022 09:15 (SGT)
Exact Location of Accident	Jurong Town Hall Rd, Singapore
Additional Location Information	-
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS8756H
INSURED/POLICYHOLDER	
Is company?	Yes
Name Of Registered Owner	GRAB RENTALS PTE LTD
Company Reg No	2XXXXX200G
Email Address	gr.sg.accident@grab.com
Mobile Phone No	(Phone) +65-96671748
Alternative Phone No	(Office) +65-66550005

VEHICLE PARTICULARS

Manufacturer	Toyota
Model	C-hr
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private hire
Are you claiming under your own insurance policy for repair to your vehicle?	No - Reporting only
Vehicle Category	Private hire
Transmission	Auto
CC	1797

INSURANCE COMPANY

Name of Insurance Company	MSIG Insurance (Singapore) Pte. Ltd.
Policy Number / Cover Note Number	400001149

DRIVER

Name of Driver	SIVANDARASS S/O M SEVOO
NRIC No	SXXXX501A
Date Of Birth	09/10/1962
Occupation	Outdoor

Date Of Driving Pass	10/10/1985
Driving experience	37 YEARS AND 1 MONTH
Gender	Male
Mobile Number	(Phone) +65-96671748
Alt. Phone Number	-
Email Address	gr.sg.accident@grab.com
Address	986B BUANGKOK CRESCENT #11-52
Address complement	-
Postcode	532986
Is the driver the policyholder?	No
If No, Relationship of the Driver with the Insured	Hirer
Does Driver Own Other Vehicles?	No
Vehicle Registration Number of Other Vehicle Owned by Driver	-
Insurance Company of Other Vehicle Owned by Driver	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident	Collision - Change/cross lane
Weather Conditions	Clear
Road Surface	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident?	No
Number of vehicles involved in the accident	2
Was anybody injured in the Accident?	No
Was any injured conveyed to hospital by ambulance?	-
Was any other vehicle or property damaged?	Yes
Number of Passengers (Including Driver)	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance?	No
Translator's name	-
Translator's ID	-
Translator's phone number	-
Translator's email	-
Original language used in the statement	-

PASSENGER 1

Name	UNKNOWN
Gender	Female

DETAILS OF POLICE ACTION

Was the accident reported to the police?	No
Was notice of intended Prosecution given?	No
If yes, against whom?	-

CIRCUMSTANCES OF ACCIDENT

ON THE 15/11/2022 AT ABOUT 0915 HOURS, I WAS DRIVING VEHICLE A (SLS8756H) ON LANE 1 ALONG JURONG TOWN HALL ROAD TURNING RIGHT TOWARDS AYE WHEN VEHICLE B (GW4261H) ENCROACHED INTO MY LANE FROM LANE 2 AND HIT ONTO THE FRONT LEFT PORTION OF MY CAR, HE THEN ACCUSED ME OF NOT GIVING WAY TO HIM. NOBODY IS INJURED.

ATTACHMENT(S)

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GW4261H
Vehicle Manufacturer	Nissan

Vehicle Model	Cabstar
Vehicle Variant	-
Vehicle Colour	-
Vehicle Category	Commercial vehicle
Name of Driver	NGIN SING YENG
Work Permit No	FXXXX911L
Contact Number	(Phone) +65-91940613
Address	-
Address complement	-
Postcode	-
Insurance Company Name	-
Nature Of Damage	-
Details of property damaged in accident	-
No. Of Passenger (Including Driver)	-

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law firms/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes");
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law firms/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law firms/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

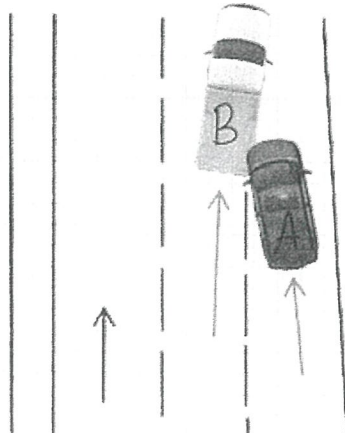
Sketch Plan

Driver's Signature (If driver is not the policyholder) / Date & Time

15/11/22

Witnessed by Reporting Centre Personnel

1110



↑ JURONG TOWN HALL

A - SLS8756H
B - GW4261H

Describe Circumstances of the Accident

ON THE 15/11/2022 AT ABOUT 0915 HOURS, I WAS DRIVING VEHICLE A (SLS8756H) ON LANE 1 ALONG JURONG TOWN HALL ROAD TURNING RIGHT TOWARDS AYE WHEN VEHICLE B (GW4261H) ENCROACHED INTO MY LANE FROM LANE 2 AND HIT ONTO THE FRONT LEFT PORTION OF MY CAR, HE YHEN ACCUSED ME OF NOT GIVING WAY TO HIM. NOBODY IS INJURED.

Declaration

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time 15/11/22 1110

Witnessed by Reporting Centre Personnel

LETTER OF AUTHORITY

ACCIDENT INVOLVING SL 88756H and GW 4261H on 15/11/22 along
Own vehicle's number Other vehicle's number Date of accident
Jayanagar Hall Road
Accident location

BY THE LETTER OF AUTHORITY, I/we, **GRAB RENTALS PTE LTD**

Name of Policy Holder & (IC/Passport/Company Registration) number

of **3 MEDIA CLOSE #07-03 SINGAPORE 138498**

Address of Policy Holder

owner of Vehicle Registration No. SL 88756H hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at **NO 2 PANDAN CRESCENT SINGAPORE 128462** to do all or any of the following:

1. To submit, resolve and make any claims (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number 42001149 taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favors of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge, therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally, do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this on 15
of the month Nov Year 20 22

Signed & Delivered By:

Witness By:

(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

GW4261H

Date of Accident

15/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **01/07/2022 - 30/06/2023**Requested By **Ashlyn Chng (Borneo Motors P...**Requested Date **15/11/2022 11:09**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**