



聯成汽車維修

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

Your Ref: SJY7278U

23 February 2023

M/s. **AIG Asia Pacific Insurance Pte Ltd**

AIG Building

78 Shenton Way, #07-16

Singapore 079120

Attn: Motor Claims

Dear Sir

Re: Acc Invlg SJY7278U & SCX6768S on 07.11.2022

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SCX6768S

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 8% GST)	\$ 4,320.00
2)	GIA Search Fee	\$ 2.00
3)	Loss of Use (\$100 x 6 days)	\$ 600.00
Total:		\$ 4,922.00

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No. : S2302030
- 2) GIA Search Fee
- 3) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: eliselaw@successunited.com.sg

LETTER OF AUTHORISATION

To: **Success United Pte Ltd**
Singapore

RE: **ACCIDENT INVOLVING VEHICLE NOS: SJY7278U & SCX6768S**
ALONG Braddell Road ON 07.11.2022

I, **Lam Yan Leng** **NRIC No: S9543046E**
of **Blk 26 Ghim Moh Link #07-232 Singapore 270026**

the owner of vehicle no. **SJY7278U** hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party for the costs of repair and loss of use, etc in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We undertake to co-operate fully with you to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We undertake to inform you in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you the cost of repairs settled and related expenses and disbursement incurred.

My insurer is **Singapore Life Ltd**
Policy No. **11109079**

Date : **08.11.2022**

Expiry Date : **21.01.2023**

Excess : **N/A**



Owner's Signature/Co's stamp
Lam Yan Leng
NRIC No : S9543046E



Witness Signature/Name

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SUCCESS UNITED PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,600.00 (Global Sum) for vehicle no. SJY7278U that was damaged pursuant to the accident which occurred on 07/11/2022 (date) along BRADDELL ROAD NEAR BRADDELL UNDERPASS (location) involving vehicle no/s SCX6768S. This is pursuant to the inspection conducted on 11/11/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner LAM YAN LENG (the third party claimant”) of vehicle no. SJY7278U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJY7278U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of 05 (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



聯成汽車維修

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AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way, #07-16
Singapore 079120

Attention : Motor Claim Department

Contact : 64191053 Fax No. : 68357416

Tax Invoice : S2302030

Date : 23/02/2023

Vehicle Num. : SJY7278U

Make/Model : Kia Cerato Forte-2010

Chassis/Eng# : KNAFW611MA5278828/G4FCAH226944

Accident Date : 07/11/2022

Claim No. :

Reference :

Policy No. : 11109079 (21/01/2023)

Amount S\$

To provide materials, labour and respray
painting.

Lump Sum

4,000.00

SUCCESS UNITED PTE LTD

Total S\$: 4,000.00
GST @ 8% S\$: 320.00
Amount Due S\$: 4,320.00
=====

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SCX6768S

Date of Accident

07/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **04/07/2022 - 03/07/2023**

Requested By **Elise Law Yi Ting (Success Unit...**

Requested Date **08/11/2022 10:51**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 8 December 2022 11:14 am
To: onglengkak@hotmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SCX6768S (AIG) AND SJY7278U AT/ALONG BRADDELL ROAD NEAR BRADDELL UNDERPASS ON 07/11/2022

Dear Ong Leng Kak,

Our Ref: CC6/AIG22011425/Apa3

ACCIDENT INVOLVING SCX6768S (AIG) AND SJY7278U AT/ALONG BRADDELL ROAD NEAR BRADDELL UNDERPASS ON 07/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SJY7278U** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler








LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Nov 2022 20:41	Clm Dtl Modified	Claimant's Name: -> LAM YAN LENG. Claimant's ID: -> SXXXX046E.	[A] HOW MEI KWAN
2	14 Nov 2022 20:41	Clm Veh Model Changed	(204727) KIA CERATO FORTE KOUP 1.6 SX ABS D/AB SR (A).	[A] HOW MEI KWAN
3	14 Nov 2022 20:41	Clm Created	Reg No: SJY7278U. Acct Date: 2022/11/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Singapore Life Ltd (HQ). Workshop: Success United Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Nov 2022 20:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Nov 2022 20:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/23	[A] HOW MEI KWAN
6	14 Nov 2022 20:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Nov 2022 20:41	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Nov 2022 20:41	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Nov 2022 20:41	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	14 Nov 2022 20:41	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	05 Apr 2023 22:28	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	05 Apr 2023 22:28	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	05 Apr 2023 22:28	Clm Dtl Modified	JPJ Reg. Date: -> 2010/07/22.	[A] JOANNE LEE KHANG MIN
14	05 Apr 2023 22:28	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	18 Apr 2023 08:45	Adj Mandate Request	Cur.Req:4682.00:Liability: 100% (BOLA 27) *Quantum: \$4,682.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	24 Apr 2023 16:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/23. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
17	24 Apr 2023 16:54	Adj Mandate Set	Approved:4682.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
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2869040	15 Nov 2022 11:23:58	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJY7278U	SCX6768S	11.00
2944324	05 Apr 2023 22:28:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJY7278U	SCX6768S	11.00