

## Hsiao Tong (LKKAUTO)

---

**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, 16 June 2023 2:05 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: OUR REF: SNM22D207925/C02/GZ8458R/LEEPG & YOUR REF: CC6/CTI22011424/Apa3) GBL2314U, D.O.A. 01/11/2022 - TPP DIRECT SETTLEMENT

Hi Hsiao Tong

We have repudiated liability.

Please submit survey report.

Thanks & Best Regards,

**Cecilia Lee**

Claims Department

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, June 16, 2023 1:25 PM  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: SNM22D207925/C02/GZ8458R/LEEPG & YOUR REF: CC6/CTI22011424/Apa3) GBL2314U, D.O.A. 01/11/2022 - TPP DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to your below email.

Please advise if policy is cleared.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Tuesday, November 15, 2022 3:47 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: OUR REF: SNM22D207925/C02/GZ8458R/LEEPG & YOUR REF: CC6/CTI22011424/Apa3) GBL2314U, D.O.A. 01/11/2022 - TPP DIRECT SETTLEMENT

Hi Sir/Madam

Attached SAS. OI counter claim third party.

Password will be sent via separate email.

There's policy issue pending clarification.

Thanks & Regards

Cecilia Lee

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 15 November 2022 1:30 pm

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** OUR REF: SNM22D207925/C02/GZ8458R/LEEPG & YOUR REF: CC6/CTI22011424/Apa3) GBL2314U, D.O.A. 01/11/2022 - TPP DIRECT SETTLEMENT

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear [Cecilia](#),

Please refer to the below email.

Kindly **conduct LKK AUTO D.S. GBL2314U** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, November 14, 2022 8:32 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GZ8458R (OI : CTI - TBA) AND GBL2314U (TP : LKK REF - CC6/CTI22011424/Apa3) on 01/11/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBL 2314U at M/s KT Motorwerk on 10/11/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 19 June 2023 9:39 AM  
**To:** John Tee  
**Cc:** Admin A  
**Subject:** RE: LOD OUR REF: GBL2314U // DOA: 01/11/2022 // LKK REF: CC6/CTI22011424/Apa3q2

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please be informed that our principal M/s CHINA TAIPING INSURANCE (S) PTE LTD had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** John Tee <ktmotorwerk@hotmail.com>  
**Sent:** Friday, January 13, 2023 12:47 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** LOD OUR REF: GBL2314U

To the officer in charge,

Please refer to the LOD as per attached.

Kindly arrange payment to:

KT MOTORWERK  
UEN:53373462B  
BLK 3012 Bedok Industrial Park E  
#01-2020 S489978

Regards,  
John Tee,  
HP:98287487  
**KT MOTORWERK**  
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978