

Hsiao Tong (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 16 June 2023 2:05 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: OUR REF: SNM22D207925/C02/GZ8458R/LEEPG & YOUR REF: CC6/CTI22011424/Apa3) GBL2314U, D.O.A. 01/11/2022 - TPP DIRECT SETTLEMENT

Hi Hsiao Tong

We have repudiated liability.

Please submit survey report.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, June 16, 2023 1:25 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM22D207925/C02/GZ8458R/LEEPG & YOUR REF: CC6/CTI22011424/Apa3) GBL2314U, D.O.A. 01/11/2022 - TPP DIRECT SETTLEMENT

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Dear Sirs,

We refer to your below email.

Please advise if policy is cleared.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Tuesday, November 15, 2022 3:47 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: SNM22D207925/C02/GZ8458R/LEEPG & YOUR REF: CC6/CTI22011424/Apa3) GBL2314U, D.O.A. 01/11/2022 - TPP DIRECT SETTLEMENT

Hi Sir/Madam

Attached SAS. OI counter claim third party.

Password will be sent via separate email.

There's policy issue pending clarification.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 15 November 2022 1:30 pm

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: OUR REF: SNM22D207925/C02/GZ8458R/LEEPG & YOUR REF: CC6/CTI22011424/Apa3) GBL2314U, D.O.A. 01/11/2022 - TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Cecilia](#),

Please refer to the below email.

Kindly **conduct LKK AUTO D.S. GBL2314U** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, November 14, 2022 8:32 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GZ8458R (OI : CTI - TBA) AND GBL2314U (TP : LKK REF - CC6/CTI22011424/Apa3) on 01/11/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBL 2314U at M/s KT Motorwerk on 10/11/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

