

## Hsiao Tong (LKKAUTO)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Wednesday, 12 July 2023 9:33 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - OREF: 22/22/22/VC05/026573 ( Huey Ni's case)- FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF984E; Our Vehicle SLG2349C Accident involving SLG2349C & GBF984E On 13 Nov 2022 \*\*\* LKK REF: CC4/LPC22011421/Apa3

## Lonpac External - General

## Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

Thanks

Huey Ni

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, July 7, 2023 10:26 AM  
**To:** ENG HUEY NI <hneng@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [SEEK MANDATE] - OREF: 22/22/22/VC05/026573 ( Huey Ni's case)- FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF984E; Our Vehicle SLG2349C Accident involving SLG2349C & GBF984E On 13 Nov 2022 \*\*\* LKK REF: CC4/LPC22011421/Apa3

## Lonpac External - General

Your ref: **22/22/22/VC05/026573**  
Our ref : CC4/LPC22011421/Apa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING GBF984E(LONPAC) AND SLG2349C(TP) ON 13/11/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "RYDER AUTO PTE LTD" at \$6,881.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 13,988.04	\$ 6,048.00 (\$5,600.00 + 8% GST)
2. Loss of USE (8days x \$120.00)	\$ 960.00	\$ 800.00 (8days x \$100.00)
3. LTA / GIA SEARCH FEE	\$ 35.00	\$ 33.00
<b>Total</b>	\$ 14,983.04	<b>\$ 6,881.00</b>

Surveyor recommended 6days for repair + 1SUNDAY + 1PRS = 8DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/07/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, May 8, 2023 9:48 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OREF: 22/22/22/VC05/026573 ( Huey Ni's case)- FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF984E; Our Vehicle SLG2349C Accident involving SLG2349C & GBF984E On 13 Nov 2022 \*\*\* LKK REF: CC4/LPC22011421/Apa3

**Lonpac External - General**

**Lonpac External - General**

Dear Mei Kwan,

Attached copy of insured 's report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, May 8, 2023 9:42 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF984E; Our Vehicle SLG2349C Accident involving SLG2349C & GBF984E On 13 Nov 2022 \*\*\* LKK REF: CC4/LPC22011421/Apa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Monday, November 14, 2022 11:27 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF984E; Our Vehicle SLG2349C Accident involving SLG2349C & GBF984E On 13 Nov 2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 14 November 2022 11:03 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF984E; Our Vehicle SLG2349C Accident involving SLG2349C & GBF984E On 13 Nov 2022

## Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Monday, 14 November 2022 10:45 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF984E; Our Vehicle SLG2349C Accident involving SLG2349C & GBF984E On 13 Nov 2022

Dear Gerald,

Kindly assign Adrian Ling Wai Ping.

Thank you.

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277



On Mon, Nov 14, 2022 at 10:21 AM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

Please see attached list of Motor surveyors for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Monday, 14 November 2022 9:17 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBF984E; Our Vehicle SLG2349C Accident involving SLG2349C & GBF984E On 13 Nov 2022

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use in-house surveyors. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277



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