



Service Request Details

Claim

S2M04ETA

Reference

CC4/ASM22011420/Rpa3

Loss Date

13 November 2022

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

14 Nov 2022 2:33:04 PM

Request Date

14 November 2022

Due Date

14 November 2023

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

Vehicle Information

Incident Vehicle Registration #

SHB699D

Make

tpvd Toyota

Model

Prius

Service Address

, , ,

Primary Contact/Insured

CITYCAB PTE LTD
383 SIN MING DRIVE, 575717, Singapore
65551188

Claim Handler


HO Winnie

winnie.ho@axa.com.sg

Additional Instructions

- Messages2
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

New Message

TYPE	
SENT	11/1/23 11:51 AM
FROM	HO Winnie



TYPE

SENT

FROM

SUBJECT

BODY

11/1/23 11:17 AM

LKK AUTO CONSULTANTS PTE LTD (TP)

SEEK INSTRUCTION

Hi Winnie, Based on both parties report, third par...



TYPE

SENT

FROM

SUBJECT

BODY

15/11/22 10:00 AM

HO Winnie

S2M04ETA

OI report linked.



TYPE

SENT

FROM

SUBJECT

BODY

14/11/22 7:32 PM

LKK AUTO CONSULTANTS PTE LTD (TP)

S2M04ETA

PLEASE SHARE / LINK OI GIA REPORT. THANKS. MKWAN



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 January 2023 3:24 PM
To: Tan Lee Gek (Strides Automotive Services Pte Ltd)
Cc: Admin A
Subject: REJECTION -Your Ref: SHB699D // LKK Ref: CC4/ASM22011420/Rpa3 [ACCIDENT INVOLVING SHB2139R(AXA) AND SHB699T ON 13/11/2022]
Attachments: SHB2139R - OI VIDEO.mp4

Your Ref: **SHB699D** **Without Prejudice**
LKK Ref: CC4/ASM22011420/Rpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHB2139R(AXA) AND SHB699T ON 13/11/2022

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. The video shows that our insured was driving straight and hit by your client who was coming out from minor road. We are of the view that our insured is not liable for the accident.

In view of the above, we regret to inform you that we are unable to look into your client's matter.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)