





Service Request Details

Claim

S2M04ETA

Reference

CC4/ASM22011420/Rpa3 🥒

Loss Date

13 November 2022

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

14 Nov 2022 2:33:04 PM

Request Date

14 November 2022

Due Date

14 November 2023

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work





Vehicle Information

Incident Vehicle Registration #

SHB699D

Make

tpvd Toyota

Model

Prius

Service Address

, , ,

Primary Contact/Insured

CITYCAB PTE LTD 383 SIN MING DRIVE, 575717, Singapore 65551188

Claim Handler

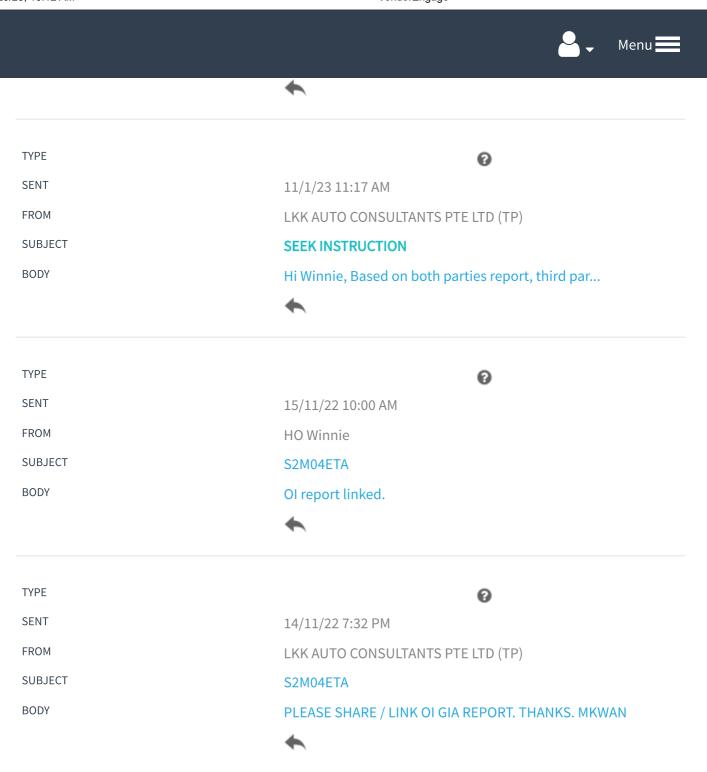
HO Winnie

winnie.ho@axa.com.sg

Additional Instructions



1/20/23, 10:12 AM VendorEngage



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 13 January 2023 3:24 PM

To: Tan Lee Gek (Strides Automotive Services Pte Ltd)

Cc: Admin A

Subject: REJECTION -Your Ref: SHB699D // LKK Ref: CC4/ASM22011420/Rpa3 [ACCIDENT

INVOLVING SHB2139R(AXA) AND SHB699T ON 13/11/2022]

Attachments: SHB2139R - OI VIDEO.mp4

Your Ref: SHB699D Without Prejudice

LKK Ref: CC4/ASM22011420/Rpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHB2139R(AXA) AND SHB699T ON 13/11/2022

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. The video shows that our insured was driving straight and hit by your client who was coming out from minor road. We are of the view that our insured is not liable for the accident.

In view of the above, we regret to inform you that we are unable to look into your client's matter.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \texttt{Case Handler}$

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

 $\rm HQ$: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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