

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SMY9238L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1015/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

24-Mar-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SFS 1889 A - Audi A3 SEDAN 1.0

With reference to the above-mentioned vehicle, no. **SFS 1889 A**, claimant, **Mr. Chua Swee Teck**, please find the related document per attached.

1. A copy of the Original invoice no. 85018431 – S\$ 2,790.12.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 300.00 (S\$ 100.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SFS 1889 A

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, CHUA SWEE TECK (the third party claimant) of 124 JALAN SIMPANG
BEDOK (address), owner of SFS1889A (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SFS1889A that was damaged pursuant to the accident which occurred on 12/11/22
(date) along JALAN SULTAN ROAD (location) involving vehicle no/s
SMY9238L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 (day) of NOV (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2790.12 (Repair Cost), S\$ 300.00 (Loss of rental ~~cost~~), S\$ 2.00 (Disbursement), for vehicle no. SFS1889A that was damaged pursuant to the accident which occurred on 12/11/2022 (date) along JALAN SULTAN ROAD (location) involving vehicle no/s SMY9238L. This is pursuant to the inspection conducted on 17/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHUA SWEE TECK
 ("the third party claimant") of vehicle no. SFS1889A make the claim as set out in the above paragraph
 and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I
 enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SFS1889A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of MAY (month) 20 23 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 12:13

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018431 Date : 21/03/2023 Order : SFS1889A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SFS1889A (V 38062) Regn Date: 20/06/2018 Mileage: 110623 WIP No.: 50513

Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V8J1057881 Engine: CHZ 439381 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V3853651AA3FZ	GRILLE	1.00	1578.00	1,262.40
X	A8V0010515A	STICKER	1.00	8.30	6.64
X	A8K0010520A	STICKER	1.00	15.50	12.40

Parts 1,281.44
Labour 0.00
Sublet 1,302.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,583.44
8% GST 206.68
Grand Total 2,790.12



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

PA 013411 2023-D1

Joint Hirer's Name Cheryl Chua Jia Yun		Date of Birth 17/2/95	Passport/ Nric No. S9508107/2	Nationality
Address 124 Jalan Simpang Bedok		Occupation 	Driving Licence No As Above	Date of Expiry Life
Postal Code 488232		Contact No 	Mobile Phone No. 96203649	
Main Hirer's/ Guarantor's Name Chua Swee Teck		Date of Birth 12/11/55	Passport/ Nric No. S1186107E	Nationality
Address As Above		Occupation 	Driving Licence No As Above	Date of Expiry Life
Postal Code 		Contact No 	Mobile Phone No. 96420106	

CHECK OUT

Date 9.1.23	Time 8.50am	Mileage 	UNIT E 1/4 1/2 3/4 F
DATE 12.1.23	Time 10.17am	Mileage 	Remarks CHERYLCHUAJIA@GMAIL.COM

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				m106290
			PC 010054	
And: Tony SFS 1889A				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMP 2431M	MODEL
FROM 	RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice							
 www.chans.com.sg CHAN'S & SONS ENTERPRISE Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: INV0101412023-01		Dated: January 12, 2023	
				Rental Agreement No: RA 013411 2023-01		Terms of Payment: Due upon receipt	
				Customer Reference: SFS1889A			
				Notes: SFS1889A			
Customer Details CHUA SWEE TECK NO. 124 JALAN SIMPANG BEDOK Singapore 488232				Executive Name: AUDI TONY			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMP2431M		2023-01-09	2023-01-12	3 Days	92.59	277.78
							277.78
						GST 8% (8%)	22.22
Amount in words : Three Hundred Singapore Dollar (SGD)						Total (SGD)	300.00
Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE			For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required.				
Income Terms Terms							

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 010054 2023-01
Date : 12/01/2023

Customer Details

CHUA SWEE TECK
NO. 124 JALAN SIMPANG BEDOK Singapore -
488232
Phone no: 96420106
IC: SXXXX107E

Particulars	Price (SGD)
Invoice # INV 10141 2023-01 Date # 12/01/2023 Car Plate No: SMP2431M	300.00
Paid amount:	300.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: M106290 Cheque Date:12/01/2023 Amount (in Words) : Three Hundred Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMY9238L

Date of Accident

12/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **31/03/2022 - 30/03/2023**Requested By **FOONG CHIN FONG (PREMIUM ...**Requested Date **14/11/2022 09:06**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 1 December 2022 9:59 AM
To: WISEICE88@GMAIL.COM
Subject: ACCIDENT INVOLVING SMY9238L(AIG) AND SFS1889A AT/ ALONG JALAN SULTAN ROAD TOWARD MINTO ROAD ON 12/11/2022

CHOO CHENG SHYAN [By Email Only]

Dear Sir/Madam,

Our Ref: CC3/AIG22011416/Apa3

You Ref: SMY9238L

ACCIDENT INVOLVING SMY9238L(AIG) AND SFS1889A AT/ ALONG JALAN SULTAN ROAD TOWARD MINTO ROAD ON 12/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SFS1889A against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Nov 2022 18:37	Clm Dtl Modified	Claimant's Name: -> CHUA SWEE TECK. Claimant's ID: -> SXXXX107E.	[A] HOW MEI KWAN
2	14 Nov 2022 18:37	Clm Veh Model Changed	(207557) AUDI A3 999cc SEDAN 1.0 TFSI S TRONIC (LED) (A).	[A] HOW MEI KWAN
3	14 Nov 2022 18:37	Clm Created	Reg No: SFS1889A. Acct Date: 2022/11/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Nov 2022 18:37	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Nov 2022 18:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/23	[A] HOW MEI KWAN
6	14 Nov 2022 18:37	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Nov 2022 18:37	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Nov 2022 18:37	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Nov 2022 18:37	Label Added	(23):Express.	[A] HOW MEI KWAN
10	14 Nov 2022 18:37	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	01 Dec 2022 17:19	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	12 Apr 2023 16:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	12 Apr 2023 16:25	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	12 Apr 2023 16:25	Clm Dtl Modified	JPJ Reg. Date: -> 2018/06/20.	[A] JOANNE LEE KHANG MIN
15	12 Apr 2023 16:25	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	10 May 2023 12:51	Adj Mandate Request	Cur.Req:3092.12: Liability: 100% (B9a) *Quantum: \$3,092.12(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	10 May 2023 14:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/23. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
18	10 May 2023 14:49	Adj Mandate Set	Approved:3092.12:Subject to all docs in place.	[I] Ler, Bernard-JQ
19	10 May 2023 14:50	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2869173	15 Nov 2022 14:38:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFS1889A	SMY9238L	11.00
2870023	16 Nov 2022 18:22:49	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SFS1889A	HOW MEI KWAN	xx.xx
2947184	12 Apr 2023 16:25:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SFS1889A	SMY9238L	11.00

				Pte Ltd	Pte Ltd (HQ)			
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