

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Monday, 14 November 2022 4:26 PM  
**To:** Wah Hong Motors & Credit Pte Ltd; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** Admin  
**Subject:** RE: ERGO REF. CDMCG22002419 - Liability Check - Accident involving vehicle no.XB9639D and YP3644S on 10/11/2022

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>  
**Sent:** Monday, 14 November 2022 3:15 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** Re: ERGO REF. CDMCG22002419 - Liability Check - Accident involving vehicle no.XB9639D and YP3644S on 10/11/2022

Hi Teams,

We would like to appoint Lkk to survey this vehicle. Kindly advise us on the liability for above mention vehicle.

On 14-Nov-22 3:07 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Dear Pei Pei

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,  
Pauline Soh  
Executive

ERGO Insurance Pte. Ltd.  
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
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-----Original Message-----

From: wah hong motors & credit pte ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
Sent: Friday, 11 November 2022 5:19 pm  
To: ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
Subject: Liability Check - Accident involving vehicle no.XB9639D and YP3644S on 10/11/2022

Dear Sir/Madam,

Please refer to the above subject and we acting for the owner of XB9639D against your insured vehicle YP3644S.

Kindly update us that have your insured YP3644S file a report on the mention accident? If yes, please let us know your confirmation on liability for the above Head to rear accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report and video footage for your perusal.

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Thank You and Best Regards,

Pei Pei  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

[Tel: \(65\) 67737377](tel:6567737377)

Website: [www.wahhong.sg](http://www.wahhong.sg)

Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

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Thank You and Best Regards,

Melvin  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

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