

## Veron Chen (LKKAUTO)

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**From:** Koh, Ming Shao <mingshao.koh@sg.gaig.com>  
**Sent:** Friday, 18 November 2022 9:27 AM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: GAIG Ref:CLMOMVC000004260-GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Dear Veron,

The policy excess is \$600.00.

This email is on "Without Prejudice" and should not be construed as an admission of liability.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Koh Ming Shao**, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | [mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)



**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's  
A1 (Good)  
Published January 28, 2021

Standard & Poor's  
A+ (Strong)  
Affirmed June 1, 2021

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** 18 November 2022 9:23 AM  
**To:** Koh, Ming Shao <mingshao.koh@sg.gaig.com>

Cc: SUR <sur@lkkauto.com>

**Subject:** [External] RE: GAIG Ref:CLMOMVC000004260-GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Dear Ming Shao,

Any policy excess?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>

**Sent:** Friday, 18 November 2022 8:14 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: GAIG Ref:CLMOMVC000004260-GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Dear Veron,

Thank you for your email.

Please proceed to repair on a part-by-part basis with amount to be confirmed upon dismantling.

This email is on "Without Prejudice" and should not be construed as an admission of liability.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

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For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

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Regards

**Koh Ming Shao**, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | [mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)



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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** 16 November 2022 5:19 PM  
**To:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** [External] RE: GAIG Ref:CLMOMVC000004260-GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Dear Ming Shao,

This amount is not the finalize amount as need to be confirmed upon dismantling.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>  
**Sent:** Wednesday, 16 November 2022 2:39 PM  
**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: GAIG Ref:CLMOMVC000004260-GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Dear Veron,

Is \$8,127.00 the finalized amount based on part by part?

This email is on "Without Prejudice" and should not be construed as an admission of liability.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

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For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

**Koh Ming Shao**, Senior Executive, Claims | P. 6804 6059 | F. +65 62353354 | [mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)



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**From:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** 16 November 2022 11:04 AM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Cc:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** [External] FW: GAIG Ref:CLMOMVC000004260-GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Dear Sir/Madam,

Please be informed that vehicle repair under part by part.

As there is no used parts for this make and model.

Kindly let us have your approval please.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>  
**Sent:** Tuesday, 15 November 2022 3:36 PM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Cc:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: GAIG Ref:CLMOMVC000004260-GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Dear Sir/Madam,

Enclosed herewith preliminary advice of GBC 2849R.

We have not authorise repair.

Thanks and Warmest Regards,

**Xin Yu**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Monday, November 14, 2022 2:56 PM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>  
**Subject:** RE: GAIG Ref:CLMOMVC000004260-GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Dear Shery,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Sent:** Monday, 14 November 2022 2:13 PM  
**To:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Koh, Ming Shao <[mingshao.koh@sg.gaig.com](mailto:mingshao.koh@sg.gaig.com)>  
**Subject:** GAIG Ref:CLMOMVC000004260-GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Dear Iswan,

Noted on your request.

Aside to LKK,

Please accept assignment for OD survey.

Thank you.

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For work injury compensation act (WICA) claims, please email to [wicaclaims@sg.gaig.com](mailto:wicaclaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

**Shery Wong**, Executive, Claims | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



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A1 (Good)  
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**From:** VAUG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Sent:** 11 November 2022 4:10 PM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Subject:** [External] GBC2849R - GAIC OD - DOA: 6/11/2022 - Arrange OD Survey

Good afternoon,

Kindly proceed to arrange for survey as soon as possible.

Location:

Sin Ming Autocity  
160 Sin Ming Drive #08-09  
Singapore 575722

Thanks!

Best regards,

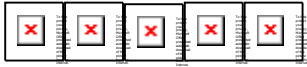
Iswan



Sin Ming AutoCity  
160 Sin Ming Drive  
Singapore 575722

Claims Office: #03-03  
Workshops: #08-08/09/10  
Tel: 64532121  
Fax: 64599795  
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)  
Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

\*\* w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 \*\*

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