Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Friday, 18 November 2022 9:49 AM

To: VAuG Claims; SUR

Subject: RE: GBC2849R - GAIC OD - DOA: 06/11/2022 - Authorization To Repair

Dear Raymond,

As instructed by our client, please proceed to repair the **insured vehicle GBC 2849R on a part-by-part** basis. (Excess \$600).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provide parts invoice upon finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 16 November 2022 1:17 PM

To: 'VAuG Claims' <claims@vinsautogroup.com.sg>; SUR <sur@lkkauto.com> **Cc:** admin-d <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com> **Subject:** RE: GBC2849R - GAIC OD - DOA: 06/11/2022 - Authorization To Repair

Dear Raymond,

Once authorise will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: VAuG Claims < claims@vinsautogroup.com.sg Sent: Wednesday, 16 November 2022 1:13 PM

To: SUR <sur@lkkauto.com>

Cc: admin-d <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com> Subject: Re: GBC2849R - GAIC OD - DOA: 06/11/2022 - Authorization To Repair

Good afternoon,

Can check if any update?

Thanks! Best Regards Raymond Teo



Sin Ming AutoCity 160 Sin Ming Drive Singapore 575722 Claims Office: #03-03 Workshops: #08-08/09/10

Tel: 64532121 Fax: 64599795

Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

Follow us on:



- ** w.e.f 15th May 2017, we have shifted location! **
- ** w.e.f 20th November 2017, we have changed our email address! **
- ** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **

On Tue, 15 Nov 2022 at 17:36, VAuG Claims < claims@vinsautogroup.com.sg > wrote:

Good afternoon,

Can we have the authorization to repair the vehicle under part by part basis?

There is no used parts for this make and model

Thanks! Best Regards Raymond Teo



Sin Ming AutoCity 160 Sin Ming Drive Singapore 575722 Claims Office: #03-03 Workshops: #08-08/09/10

Tel: 64532121 Fax: 64599795

Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

Follow us on:



- ** w.e.f 15th May 2017, we have shifted location! **
- ** w.e.f 20th November 2017, we have changed our email address! **
- ** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **