

Meng Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 14 November 2022 9:33 AM
To: Hui Ting Tang; SUR; assignments
Cc: Corene Chong
Subject: OUR REF: SNM22D208071/C02/SJR5203K/KHONGLH & YOUR REF: SKW4331S(REVOL) DOA: 7/11/2022 | REQUEST VF

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Huiting,

Our insured reported conflicting circumstances.

Your client has reported to have video footage.
Please assist to provide a copy for reference.

Thank you

Are accident photos available for attachment?	Yes
Was there any video captured by Car Camera?	Yes
Reasons for not uploading a video of the accident	WITH WORKSHOP

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hui Ting Tang <huiting@crossbordersllc.com>
Sent: Monday, 14 November 2022 9:31 am
To: Lynn Khong <lynn.khong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Corene Chong <corene@crossbordersllc.com>
Subject: RE: OUR REF: SNM22D208071/C02/SJR5203K/KHONGLH & YOUR REF: SKW4331S(REVOL) DOA: 7/11/2022 | NON SJE ASSIGN LKK

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WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email attached below.
2. Please liaise with the workshop below:

Venue: Revol Carz Garage Pte Ltd
Address: 10, Ang Mo Kio Industrial Park 2A
#02-18 AMK Autopoint
Singapore (568047)
Contact: June (9322 2338) / Gavin (9740 6855)

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

* IMPORTANT - CROSSBORDERS LLC COVID 19 ADVISORY *

Please be informed that masks are encouraged to be on at all times during appointments.

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From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 14 November 2022 9:25 am

To: Hui Ting Tang <huiting@crossbordersllc.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: OUR REF: SNM22D208071/C02/SJR5203K/KHONGLH & YOUR REF: SKW4331S(REVOL) DOA: 7/11/2022 | NON SJE ASSIGN LKK

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Huiting,

We refer to your email of even date.

We regret that we are objecting to your proposed list of surveyors.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Hi LKK,

Please assist to arrange NON SJE PRI.

Venue: Revol Carz Garage Pte Ltd
Address: 10, Ang Mo Kio Industrial Park 2A
#02-18 AMK Autopoint
Singapore (568047)
Contact: June (9322 2338) / Gavin (9740 6855)

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Hui Ting Tang <huiting@crossbordersllc.com>

Sent: Monday, 14 November 2022 9:18 am

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: RE: OUR REF: SNM22D208071/C02/SJR5203K/KHONGLH & YOUR REF: SKW4331S(REVOL) DOA: 7/11/2022 | PRS SUR LIST

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WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email attached below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

a. Marc Ananda	United Appraisal and Management Pte Ltd
b. Dennis Yap	PAL'S Appraiser Pte Ltd
c. Yap Teck Lee	LCW Appraiser Pte Ltd
d. Yap Teck Chye	MC-Coy Appraiser Pte Ltd
e. Dixon Yeo	Treasure Appraiser Pte Ltd
f. Andrew How	Prominent Appraiser Services
g. Alan Cheong K.H.	C L Appraiser Pte Ltd
h. T.T. Rajan	Appraisal Services
i. Sebastian Lim	Constanct Appraiser Services
j. Aeon Auto Consultants LLP	
4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Monday, 14 November 2022 9:15 am

To: huiting@crossbordersllc.com; corene@crossbordersllc.com

Subject: OUR REF: SNM22D208071/C02/SJR5203K/KHONGLH & YOUR REF: SKW4331S(REVOL) DOA: 7/11/2022 | PRS SUR LIST

[Internal]

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Huiting,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 10 November 2022 4:33 pm

To: 'Hui Ting Tang' <huiting@crossbordersllc.com>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: OUR REF: SNM22D208071/C02/SJR5203K/KHONGLH & YOUR REF: SKW4331S(REVOL) DOA: 7/11/2022 - TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly **conduct PRS SKW4331S** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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