

To: **AIG ASIA PACIFIC INSURANCE PTE. LTD.**
78 Shenton Way, #09-16 AIG Building, Singapore 079120

Attn: **Motor Claims Department**

Date: 19th Dec 2022

Dear Sir/Madam,

Claimant: **Azmi Bin Wahab**
575 Woodlands Drive 16
#05-524, Singapore 730575

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 12/11/2022 at along Jurong Town Hall involving our client's vehicle registration number SJT 9289 B and vehicle registration number SLL 1811 P driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Costs of Repair	\$13,000.00
2) Loss of Use (\$150.00 x 20 Days)	\$3,000.00

Total : **\$16,000.00**

A copy each of the following supporting documents is enclosed:

- GIA Report
- Authorization Letter
- Satisfaction Voucher (LOU)

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Vessie Foo

Nineteen Autowerks Pte Ltd

Block 436 Tampines Street 43
#07-97, Singapore 520436
Mobile: 9674 1991 | E-mail: nineteenautowerks@gmail.com

Nineteen Autowerks Pte Ltd

Block 436 Tampines Street 43

#07-97 Singapore 520436

Tel: (65) 9674 1991

Email: Nineteenautowerks@gmail.com



NINETEEN
AUTOWERKS

LETTER OF AUTHORIZATION

Accident on 12/11/22 at 13:24 hr along Jurong Town Hall Road

Involving vehicles SJT9289B and SLL1871P

In consideration of Nineteen Autowerks Pte Ltd, Block 436 Tampines Street 43 #07-97, Singapore 520436, repairing my/our motor vehicle no. SJT9289B at my request, I/We, Azmi Bin Wahab ("the claimant") of 575 Woodlands Drive 16 #05-54 Singapore 730375 (address) bearing NRIC no. S6827623C the owner of motor vehicle no SJT9289B, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party.

I/We authorize them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims. I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Nineteen Autowerks Pte Ltd**.

I/We agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful, I/we undertake to pay to **Nineteen Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Nineteen Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Nineteen Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Nineteen Autowerks Pte Ltd** shall amount to a good discharge of **Nineteen Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 12 day of 11 (month) 20 22 (year)

Signed by "the claimant"



NINETEEN
AUTOWERKS

Signed by **Nineteen Autowerks Pte Ltd**

Name: Azmi Bin Wahab

NRIC: S6827623C

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, NINETEEN AUTOWERKS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$13,000.00 (Repair Cost), S\$1,600.00 (Loss of Use/Rental) for vehicle no. SJT9289B that was damaged pursuant to the accident which occurred on 12/11/2022 (date) along JURONG TOWN HALL ROAD JUNCTION WITH JURONG EAST STREET 12 (location) involving vehicle no/s SLL1811P. This is pursuant to the inspection conducted on 14/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner AZMI BIN WAHAB (the third party claimant) of vehicle no. SJT9289B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJT9289B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of April (month) 2023 (year)



Signed by appointed surveyor



**NINETEEN
AUTOWERKS**

Signed by "the workshop" (with chop)

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 14 December 2022 11:26 AM
To: alex@singnet.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SLL1811P (AIG) AND SJT9289B AT/ALONG JURONG TOWN HALL ROAD JUNCTION WITH JURONG EAST STREET 12 ON 12/11/2022

Dear Tan Kok Beng,

Our Ref: CC6/AIG22011394/Upa3

ACCIDENT INVOLVING SLL1811P (AIG) AND SJT9289B AT/ALONG JURONG TOWN HALL ROAD JUNCTION WITH JURONG EAST STREET 12 ON 12/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SJT9289B** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Nov 2022 16:42	Clm Dtl Modified	Claimant's Name: -> AZMI BIN WAHAB. Claimant's ID: -> S6827623C.	[A] HOW MEI KWAN
2	14 Nov 2022 16:42	Clm Veh Model Changed	(203427) TOYOTA WISH 2.0 (A).	[A] HOW MEI KWAN
3	14 Nov 2022 16:42	Clm Created	Reg No: SJT9289B, Acct Date: 2022/11/12. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Nineteen Autowerks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Nov 2022 16:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Nov 2022 16:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/23	[A] HOW MEI KWAN
6	14 Nov 2022 16:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Nov 2022 16:42	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Nov 2022 16:42	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Nov 2022 16:43	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	14 Nov 2022 16:43	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	24 Nov 2022 14:25	Video Downloaded	Downloaded Video - Accident	[I] Sim, Priscilla-LK
12	24 Nov 2022 14:43	Video Downloaded	Downloaded Video - Accident	[I] Sim, Priscilla-LK
13	30 Nov 2022 15:19	Video Downloaded	Downloaded Video - Accident	[I] Olea, Maricel
14	14 Dec 2022 10:57	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
15	09 Jan 2023 13:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	09 Jan 2023 13:46	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	09 Jan 2023 13:46	Clm Dtl Modified	JPJ Reg. Date: -> 2009/11/10.	[A] JOANNE LEE KHANG MIN
18	09 Jan 2023 13:46	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	02 Feb 2023 08:36	Adj Mandate Request	Cur.Req:15000.00:Liability: 100% (BOLA 28 Ass.100%) 3 veh chain collision, OI (Last). *Quantum: \$15,000.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
20	07 Mar 2023 15:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/23	[I] Sim, Priscilla-LK
21	07 Mar 2023	Adj Mandate Set	Approved:15000.00.	[I] Sim, Priscilla-LK

AUDIT TRAIL

No.	On	Audit	Remarks	By
	15:56			

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2868743	14 Nov 2022 17:00:11	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJT9289B	SLL1811P	11.00
2895224	09 Jan 2023 13:46:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJT9289B	SLL1811P	11.00