

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SLH1026K

Date : 27/12/2022

Motor Claims Dept
AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
07-16
SINGAPORE 079120
Fax : 68357416

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no SLH1026K and SLD2333M On 10/11/2022 Along JOO SENG ROAD

We refer to the above matter.

We are instructed by our clients, QUEK DOON KEONG of vehicle number SLH1026K to claim damages against your insured SLD2333M in connection with a road traffic accident on 10/11/2022 14:30:32

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair			\$	1,765.50
Loss of Use			\$	0.00
Car Rental Fee	3	Days X \$	120.00	\$ 360.00
LTA Search Fee			\$	2.00
Survey Fee			\$	0.00
GIA Fees			\$	0.00
Total			\$	2,127.50

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.



Motor Claims Dept
Anyisia Foo
motor@hockwah.com.sg



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, QUEK DOON KEONG ("the third party claimant")
of BLK60 NEW UPPER CHANGI ROAD #11-1214 S(461060) (address),
owner of SLH1026K (vehicle no.) hereby authorize
HOCK WAH MOTOR WORKSHOP PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLH1026K that was
damaged pursuant to the accident which occurred on 10/11/2022 (date) along
JOO SENG ROAD > ALJUNIED ROAD (location)
involving vehicle no/s SLD2333M ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 11 day of NOV (month) 2022 (year)


Signed by "the third party claimant"


Signed by "the workshop"

HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 7011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977
Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: workshop@hockwah.com.sg

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,765.50** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLH1026K** that was damaged pursuant to the accident which occurred on **10/11/2022** (date) along (location) **JOO SENG ROAD** involving vehicle no/s **SLD2333M**. This is pursuant to the inspection conducted on **20/12/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **QUEK DOON KEONG** (the third party claimant”) of vehicle no. **SLH1026K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLH1026K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of April (month) 2023 (year)



Signed by appointed surveyor

HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489917
Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

Signed by “the workshop” (489917 chop)

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 96301007

AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
07-16
SINGAPORE 079120
TEL : 1800 4193000 FAX : 68357416
PH :
ATTN :

TAX INVOICE

Number : IV00076600
Date : 27/12/2022
Case No :
Vehicle No : SLH1026K
Chassis: RU11205532
Year of Mfr 2016
Policy No 5085133352-06
Model : HONDA VEZEL

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	1,650.00	0	1,650.00
	Sub Total				1,650.00
	Parts Total				1,650.00
SINGAPORE DOLLARS : ONE THOUSAND SEVEN HUNDRED SIXTY-FIVE AND CENTS FIFTY ONLY			Less Excess		0.00
			SUBTOTAL		1,650.00
			GST 7.00%		115.50
			TOTAL		1,765.50

Date of accident : 10/11/2022 02:30 PM. Place : JOO SENG ROAD

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE



KOH CAR HO PTE LTD

Registration no.: 201422857D
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

CINV - 200232**INVOICE**

Refer to Rental Agreement: CRA 200250
Reference Vehicle: SLH 1026K
Date: 23.12.2022

Customer Information



Name: QUEK DOON KEONG NRIC No.: S 1434275c
Address: BLK 60 NEW UPPER CHANGI ROAD # 11-1214
S (461060) Contact No: 96301007

Rental Car Information

Vehicle No.: SLR5867X
Make & Model: TOYOTA VIOS.
Start Date: 20 / 12 / 2022
End Date: 23 / 12 / 2022

Rent for (No. of Days) 3
Rate at (Per Day) \$120.00
Total Amount \$ 360.00


Customer Signature

 
Authorized Signature

KOH CAR HO PTE LTD

Registration no.: 201422857D
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

R.Vehicle No. SLH 1026K**CRA# -200250****RENTAL AGREEMENT - CLAIM****Hirer's Particulars**

Name: QUEK DOON KEONG NRIC No.: S14 34275C
Address: BLK 60 NEW UPPER CHANGI ROAD #11-1214
S(461060) Contact No: 9630 1007
Licence Date: 19 / 01 / 1978 Birth Date: 25 / 09 / 1960

Additional Driver's Particulars

Name: _____ NRIC No.: _____
Licence Date: ____ / ____ / ____ Contact No: _____

Rental Vehicle

Vehicle No.: SLR5867X Start Date: 20 / 12 / 2022
Rate (Per day): _____ No. of days: _____ End Date: 23 / 12 / 2022
PL (Out): _____ PL (In): OK / Time out/in: 09:45HRS. 14:50HRS.

The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.



Hirer and Driver Signature

Date & Company Stamp (if any)


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLD2333M

Date of Accident

10/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **27/07/2022 - 26/07/2023**Requested By **Anysia Foo Mei Yan (Hock Wah...**Requested Date **11/11/2022 11:59**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Friday, 18 November 2022 11:08 AM
To: showyadmin@showy.com.sg; david@showy.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SLD2333M (AIG) AND SLH1026K AT/ALONG JOO SENG ROAD ON 10/11/2022

M/S SHOWY PRIVATE LIMITE

Dear Ang Eng Siang,

ACCIDENT INVOLVING SLD2333M (AIG) AND SLH1026K AT/ALONG JOO SENG ROAD ON 10/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLH1026K against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler



LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Nov 2022 16:35	Clm Dtl Modified	Claimant's Name: -> QUEK DOON KEONG. Claimant's ID: -> SXXXX275C.	[A] HOW MEI KWAN
2	14 Nov 2022 16:35	Clm Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	14 Nov 2022 16:35	Clm Created	Reg No: SLH1026K. Acct Date: 2022/11/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	14 Nov 2022 16:35	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Nov 2022 16:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/23	[A] HOW MEI KWAN
6	14 Nov 2022 16:35	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Nov 2022 16:35	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Nov 2022 16:35	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Nov 2022 16:35	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	14 Nov 2022 16:35	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	17 Nov 2022 15:26	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
12	09 Jan 2023 22:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	09 Jan 2023 22:57	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	09 Jan 2023 22:57	Clm Dtl Modified	JPJ Reg. Date: -> 2016/10/24.	[A] JOANNE LEE KHANG MIN
15	09 Jan 2023 22:57	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	03 Feb 2023 12:03	Adj Mandate Request	Cur.Reg:2067.50:Liability: 100% (BOLA 27) OI rear ended TP. *Quantum: \$2,067.50 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	08 Feb 2023 11:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/23. Mandate Remarks: Approved, to settle not exceeding \$2,067.50. subj to submission of all supporting docs	[I] Tam, Ivan-WK
18	08 Feb 2023 11:22	Adj Mandate Set	Approved:2067.50:Approved, to settle not exceeding \$2,067.50. subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2869330	15 Nov 2022 17:13:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLH1026K	SLD2333M	11.00
2869724	16 Nov 2022 13:17:26	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLH1026K	HOW MEI KWAN	xx.xx
2895677	09 Jan 2023 22:57:53	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH1026K	SLD2333M	11.00