

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 14.12.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SJN 7490E / SJH 9390D AND OTHERS ON 14.11.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SJN 7490E** , which was involved in the captioned accident with your insured vehicle no: **SJH 9390D** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 7,811.00
2) Loss of Rental	\$ 2,100.00
3) LTA Search Fee	\$ 2.00
	<u>\$ 9,913.00</u>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd



DATE : 14.11.2022

TO : CHINA TAIPIING INSURANCE SINGAPORE PTE LTD

RE : ACCIDENT INVOLVING VEHICLE NO. SJN 7490E / SJH 9390D  
and others

ALONG PIE, SINGAPORE

ON 14.11.2022

I/We, LEE HAN CHUAN

of (NRIC No./ROC No.) S7918851D

of 2 PETIR ROAD #15-12 SINGAPORE 678265

owner of vehicle no. SJN 7490E in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SJN 7490E at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner : 

Name of Owner : LEE HAN CHUAN

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement term herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00194192201 Claim No : SNM22D208222/C02/SJH9390D/CHNGPW

Claimant : LEE HAN CHUAH

Amount : **S\$8,613.00**  
SINGAPORE DOLLARS EIGHT THOUSAND SIX HUNDRED THIRTEEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJN7490E

Insured Vehicle No. : SJH9390D

Date of Loss : 14/11/2022

Place of Accident : PIE TOWARDS CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PHOA HUA TIONG

Driver Name : PHOA HUA TIONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	7,811.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	800.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>8,613.00</b>
	=====	

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Claimant Name : LEE HAN CHUAH

NRIC No : S 791 88 510

Signature : 

Date : 19/3/23



## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 23254

Date : 09.12.2022

Vehicle No : SJN 7490E

Make/Model : SUBARU IMPREZA 2.5

Chassis/Eng# :

Accident Date : 14.11.2022

Claim No :

Reference : 1122 -23254

Policy No :

Amount

To proceed on lump sum repair

S\$

7300.00

E. & O. E.

Total : S\$

7300.00

GST @ 7% : S\$

511.00

Amount Due : S\$

7811.00

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



# Dynamic Car Rental



1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. **23006**

Name <b>LEE HAN CHUAN</b>			REG. No. <b>Smm34896</b>		MAKE MODEL:								
ADDRESS <b>2 PETIR ROAD</b>					DIESEL		PETROL		E	1/4	1/2	3/4	F
<b>#15-12</b>			KM IN		DATE & TIME IN <b>28.11.2022 @ 15:34pm</b>								
<b>SINGAPORE 678265</b>			KM OUT		DATE & TIME OUT <b>14.11.2022 @ 09:28am</b>								
			KM DRIVEN		TIME USED								
NAMED DRIVER													
DRIVING LICENCE NO <b>S7918851D</b>	DATE OF EXPIRY	PLACE OF ISSUE			HOURS		@SS						
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE			<b>14</b> DAYS		@SS \$150.00		<b>\$2100.00</b>				
ADD NAMED DRIVER					WEEKS		@SS						
DRIVING LICENCE NO			DATE OF EXPIRY		PLACE OF ISSUE		MONTHS		@SS				
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE								
IMPORTANT NOTES:					BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL						
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore &amp; West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p>							TOTAL RENTAL		<b>\$2100.00</b>				
							DELIVERY FEE						
							COLLECTION FEE						
ADDITIONAL CONDITIONS:					BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)								
<p>COMPREHENSIVE COVERED EXCESS:</p> <p>*Section I - Used in S'pore only : SGD 2000.00      *Section I - Used outside S'pore : SGD 4000.00          *Section II - Used in S'pore only : SGD 1500.00      *Section II - Used outside S'pore : SGD 3000.00          *W/screen Excess In S'pore : SGD 100.00      *W/screen Excess Outside S'pore : SGD 100.00</p>													
<p>THIRD PARTY COVERED EXCESS:</p> <p>*Hirer must bear all costs to the damages of the return vehicle.          *Section II - Used in S'pore only : SGD 1500.00</p>													
<p>*Hirer must bear all costs to the damages of the return vehicle.          *Section II - Used outside S'pore : SGD 3000.00</p>													
<p>YOUNG AND INEXPERIENCE DRIVER</p> <p>Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.</p>													
<p>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Section I - Used in S'pore only : SGD 6000.00      *Section I - Used outside S'pore : SGD 12,000.00          *Section II - Used in S'pore only : SGD 6000.00      *Section II - Used outside S'pore : SGD 12,000.00          *W/screen Excess In S'pore : SGD 100.00      *W/screen Excess Outside S'pore : SGD 100.00</p>													
<p>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</p> <p>*Hirer must bear all costs to the damages of the return vehicle.          *Section II - Used in S'pore only : SGD 6000.00</p>													
<p>*Hirer must bear all costs to the damage of the return vehicle.          *Section II - Used outside S'pore : SGD 12,000.00</p>													
<p>Hirer is responsible for any costs to the  <b>THIRD PARTY DAMAGE / INJURY claims.</b></p>													
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.													
SIGNED BY THE PARTIES HERETO ON THE .....													
<p><b>X</b> </p>													
RENTER'S/DRIVER'S SIGNATURE													
<p><b>X</b> </p>													
DYNAMIC CAR RENTAL													



# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LEE HAN CHUAN

Invoice : DCR-2022-11-24

Date : 28.11.2022

Agreement No : 23006

Payment Terms : LOD

## DESCRIPTION

## AMOUNT

Rental charges for vehicle : SMM 3489G ( 1122-23254 ) \$ 2,100.00

Rental Period from 14.11.2022 to 28.11.2022 .

E. & O. E.

Total \$ 2,100.00

JIN EE

for Dynamic Car Rental


INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SJH9390D

Date of Accident

14/11/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **28/08/2022 - 27/08/2023**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **14/11/2022 09:16**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Monday, 21 November 2022 1:28 PM  
**To:** peowmotorvehicle@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SJH9390D (CHINA TAIPING) AND SJN7490E AT/ALONG PIE TOWARDS CHANGI ON 14/11/2022

Our Ref: CC6/CTI22011364/Upa3

**Insured Name : Phoa Hua Tiong**  
**Insured Driver : Phoa Hua Tiong**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJH9390D (CHINA TAIPING) AND SJN7490E AT/ALONG PIE TOWARDS CHANGI ON 14/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJN7490E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## EzLyna (LKKAUTO)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 8 March 2023 12:53 pm  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} OUR REF: SNM22D208222/C02/SJH9390D/CHNGPW & YOUR REF: CC6/CTI22011364/Upa3-SJN7490E, DOA 14/11/2022 -TPP DIRECT SETTLEMENT

Dear Ezlyna

Please proceed to resolve claim at \$ 8,613.00.

Please try to avoid settle in global sum.

Thank you.

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Thursday, February 2, 2023 11:31 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} OUR REF: SNM22D208222/C02/SJH9390D/CHNGPW & YOUR REF: CC6/CTI22011364/Upa3-SJN7490E, DOA 14/11/2022 -TPP DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D208222/C02/SJH9390D/CHNGPW  
LKK ref : CC6/CTI22011364/Upa3

Dear Adeline,

ACCIDENT INVOLVING SJH9390D (CHINA TAIPING) AND SJN7490E (TP) ON 14/11/2022

We refer to the above matter.

It is a chain collision involving 3 vehicle under BOLA 28. OI (middle) TP(1<sup>st</sup>). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$8,613.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 24,876.90	\$ 7,811.00 (with GST)
2. Loss of Rental (14 days x \$150)	\$ 2,100.00	\$ 800.00 (8 days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 26,978.90</b>	<b>\$ 8,613.00</b>

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 16 November 2022 5:02 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** OUR REF: SNM22D208222/C02/SJH9390D/CHNGPW & YOUR REF: CC6/CTI22011364/Upa3-SJN7490E, DOA 14/11/2022 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Adeline](#),

Please refer to the below email.



Kindly **conduct LKK Auto DS – SJN7490E** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.**

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, November 16, 2022 11:00 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJH9390D (OI : CTI - TBA) AND SJN7490E (TP : LKK REF - CC6/CTI22011364/Upa3) on 14/11/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJN 7490E at M/s Fastech Auto Pte Ltd - Kaki Bukit on 14.11.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)