

EzLyna (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 8 March 2023 12:53 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} OUR REF: SNM22D208222/C02/SJH9390D/CHNGPW & YOUR REF: CC6/CTI22011364/Upa3-SJN7490E, DOA 14/11/2022 -TPP DIRECT SETTLEMENT

Dear Ezlyna

Please proceed to resolve claim at \$ 8,613.00.

Please try to avoid settle in global sum.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, February 2, 2023 11:31 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} OUR REF: SNM22D208222/C02/SJH9390D/CHNGPW & YOUR REF: CC6/CTI22011364/Upa3-SJN7490E, DOA 14/11/2022 -TPP DIRECT SETTLEMENT

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Your ref: SNM22D208222/C02/SJH9390D/CHNGPW
LKK ref : CC6/CTI22011364/Upa3

Dear Adeline,

ACCIDENT INVOLVING SJH9390D (CHINA TAIPING) AND SJN7490E (TP) ON 14/11/2022

We refer to the above matter.

It is a chain collision involving 3 vehicle under BOLA 28. OI (middle) TP(1st). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$8,613.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 24,876.90	\$ 7,811.00 (with GST)
2. Loss of Rental (14 days x \$150)	\$ 2,100.00	\$ 800.00 (8 days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 26,978.90	\$ 8,613.00

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 16 November 2022 5:02 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: OUR REF: SNM22D208222/C02/SJH9390D/CHNGPW & YOUR REF: CC6/CTI22011364/Upa3-SJN7490E, DOA 14/11/2022 -TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Adeline](#),

Please refer to the below email.

Kindly **conduct LKK Auto DS – SJN7490E** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, November 16, 2022 11:00 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJH9390D (OI : CTI - TBA) AND SJN7490E (TP : LKK REF - CC6/CTI22011364/Upa3) on 14/11/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJN 7490E at M/s Fastech Auto Pte Ltd - Kaki Bukit on 14.11.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)