

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 23 November 2022 9:45 AM
To: Oi Sun Pin; SUR
Cc: Kenneth Kong (LKKAuto); Aaron Heng Kiang Tong; Spark Car Care; Samuel Xie Ji Hao
Subject: RE: SDV9966R - OD Claim/ DOA: 30/10/2022

Dear Sun Pin,

As instructed by our client, please proceed to repair the insured vehicle **SDV 9966R at repair cost on part by part basis (Excess \$0/-)**.

Kindly provide us the driver's driving license and IC copy as requested by our principal.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, 22 November 2022 11:12 AM

To: Oi Sun Pin <OiSunPin@cdge.com.sg>; SUR <sur@lkkauto.com>

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Aaron Heng Kiang Tong <aaronheng@cdgrentacar.com.sg>; Spark Car Care <SparkARC@comfortdelgro.com>; Samuel Xie Ji Hao <samuelxie@cdge.com.sg>

Subject: RE: SDV9966R - OD Claim/ DOA: 30/10/2022

Dear Sun Pin,

We still pending for insurance's approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Oi Sun Pin <OiSunPin@cdge.com.sg>
Sent: Monday, 21 November 2022 5:32 PM
To: SUR <sur@lkkauto.com>
Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>; Aaron Heng Kiang Tong <aaronheng@cdgrentacar.com.sg>; Spark Car Care <SparkARC@comfortdelgro.com>; Samuel Xie Ji Hao <samuelxie@cdge.com.sg>
Subject: SDV9966R - OD Claim/ DOA: 30/10/2022

Dear Sir,

Please advise any update for this authorize repair.
Vehicle survey on 14/11/2022.

Thanks & Regards,
Sun Pin

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
